

To: Lesley Groff [REDACTED]
From: bellaklein
Sent: Wed 1/14/2015 8:49:33 PM
Subject: Re: [REDACTED]

yes Les, It is the date it was billed... Please confirm that credit will be issued. If you did not book it than i will call Amex.

Thank you,
Bella

[REDACTED]

On Jan 14, 2015, at 3:43 PM, Lesley Groff <[REDACTED]> wrote:

Hi Bella...i am wondering why you are giving me the dates of **Dec. 16th**...is this the date we were billed? Because it is not the dates of travel...so you are confusing me !
Do you have **record locators** for this travel...that would help me...

[REDACTED] departed NY on Fri. Dec. 19th to PB via Delta #2463 (Karyna took same flight)...she was supposed to go from PB to STT on Sat. from Miami (along with Karyna) and then back to NY on Sunday but [REDACTED] did NOT do this...instead, she flew back to LGA on Sat. Dec. 20th (Rec. [REDACTED]) We should for sure get credit for the Miami to STT trip (cause she did not take it...as long as it was fully refundable or maybe we have a credit with the airline?) and she did not fly PB/STT/NY...I don't think I ever had a ticket from PB to STT...let me look some more...

On Jan 14, 2015, at 2:19 PM, bellaklein <bklein575@gmail.com> wrote:

Les,
As discussed, Please check if partial credit should be requested.

12/16/14 Delta NY-PB-STT-NY \$662.55
12/16/14 AA Miami - STT \$641.60

Thank you,
Bella

[REDACTED]