

To: Rich Kahn [REDACTED]
Cc: [REDACTED]; Bella Klein [REDACTED]
From: Lesley Groff
Sent: Fri 12/26/2014 4:36:39 PM
Subject: Re: Reservation Application for [REDACTED] Dec. 28-Jan. 7

I believe we have already paid for the hotel...when we booked the second room it was within their policy to pay in full...let me go back and check the gigantic stream of emails I have from them...

On Dec 26, 2014, at 11:31 AM, Richard Kahn <[REDACTED]> wrote:

Do you know what the cancellation policy is? Was it booked via Amex travel?
Did we leave a deposit?

Please advise. Thanks

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] <[REDACTED]>
Date: December 26, 2014 at 11:09:53 AM EST
To: Rich Khan <[REDACTED]>, [REDACTED] <[REDACTED]@yahoo.com>
Subject: Fwd: Reservation Application for [REDACTED] Dec. 28-Jan. 7

Hi Rich,

Jeffrey asked me to contact you on this matter. We have reserved 2 rooms at the tropical hotel on st Barths. We will now be using only one room. The hotel has a strict cancelation policy and refuses to either reimburse us or give us any credit. I spoke to them this morning. Would you please help? Thank you

Svetlana

Sent from my iPhone

Begin forwarded message:

From: Lesley Groff <[REDACTED]>
Date: November 5, 2014 at 10:46:35 AM EST
To: [REDACTED] <[REDACTED]>, [REDACTED] <[REDACTED]>

**Subject: Fwd: Reservation Application for [REDACTED] Dec. 28-
Jan. 7**

Svet and Julia, you now have 2 rooms reserved under Svet's name...Be sure to take your passports...once you know your arrival time you need to inform the hotel so they can take care of your transfers... Have FUN!!!

Begin forwarded message:

From: "Tropical Hotel"
[REDACTED]
Subject: RE: Reservation Application
for [REDACTED] Dec. 28-Jan.
7
Date: November 5, 2014 at 10:43:01
AM EST
To: "Lesley Groff"
<[REDACTED]>

Dear Lesley,

Their reservation number is [REDACTED] but just their name and a passport will be fine.

Best regards,

Tania
Réreservation

TROPICAL HOTEL
www.tropicalhotel-stbarth.com

From Europe [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]