

To: [REDACTED]  
From: Lesley Groff  
Sent: Thur 12/18/2014 5:21:20 PM  
Subject: Fwd: Baggage Status Update File reference: [REDACTED]

Begin forwarded message:

From: [REDACTED]  
Subject: Baggage Status Update File reference: [REDACTED]  
Date: December 18, 2014 at 12:20:15 PM EST  
To: [REDACTED]

Dear Customer  
This message is system generated automatically.  
Please do not reply to this e-mail.

Baggage Delivery Order Created by ARN - BRITISH AIRWAYS

JETPAK

Number of Bags in Delivery: 1  
Date Delivered: 18DEC

Passenger Name: [REDACTED]  
Telephone Numbers: Permanent: 073 94 79 326

Bag - 1 Type 22: UPRIGHT DESIGN SOFT MATERIAL  
Colour: BLACK  
Courier Pickup: MAELARDALEN PICK UP MON-FRI 18:00  
Estimated Delivery Time: COURIER WILL CONTACT

**ADVICE TO CUSTOMER - PLEASE NOTE**

Once your baggage has been picked up by the courier it will be delivered to the address provided. Please be aware that this can take a variable amount of time depending upon the number of bags to be delivered as well as the time of the day. Please be assured that we will endeavor to deliver your baggage as promptly as possible.

<http://www.ba.com/baggage>

Please check the status of your bag online at:  
<http://www.worldtracer.aero/filedsp/ba.htm>