

To: [REDACTED]
From: [REDACTED]
Sent: Tue 1/6/2015 12:52:15 PM
Subject: Re: Baggage Status Update File reference: [REDACTED]

Hi Lesley!

How are you? I hope you a great Holiday! Happy New Year!

I have a new iphone and all mail data is deleted. Can you send me the ticket again that we Booked the 24th to Miami from Stockhom? I think its good that I have it!

Thanks in advance!

Best Regards, [REDACTED]

Sent from my iPhone

On 18 Dec 2014, at 18:21, [REDACTED] wrote:

Begin forwarded message:

From: [REDACTED]
Subject: Baggage Status Update File reference: ARNBA64882
Date: December 18, 2014 at 12:20:15 PM EST
To: [REDACTED]

Dear Customer
This message is system generated automatically.
Please do not reply to this e-mail.

Baggage Delivery Order Created by ARN - BRITISH AIRWAYS

JETPAK

Number of Bags in Delivery: 1
Date Delivered: 18DEC

Passenger Name: [REDACTED]
Telephone Numbers: [REDACTED]

Bag - 1 Type 22: UPRIGHT DESIGN SOFT MATERIAL
Colour: BLACK
Courier Pickup: MAELARDALEN PICK UP MON-FRI 18:00

Estimated Delivery Time: COURIER WILL CONTACT

ADVICE TO CUSTOMER - PLEASE NOTE

Once your baggage has been picked up by the courier it will be delivered to the address provided. Please be aware that this can take a variable amount of time depending upon the number of bags to be delivered as well as the time of the day. Please be assured that we will endeavor to deliver your baggage as promptly as possible.

<http://www.ba.com/baggage>

Please check the status of your bag online at:

<http://www.worldtracer.aero/filedsp/ba.htm>