

To: [REDACTED]
From: Lesley Groff
Sent: Tue 11/18/2014 10:03:19 PM
Subject: ticket for Johana

Cheryl with Amex called..they can't reinstate the ticket for Johana...they have to issue a whole new ticket...I instructed Cheryl to do so! The new ticket price is \$517.60...she will be on the same Delta flight #418 departing JFK at 5:50pm...once I receive the new ticket I will forward to you...