

To: Consumer Travel Network Support[ctsteama@service.americanexpress.com]  
From: [REDACTED]  
Sent: Thur 11/20/2014 4:27:51 PM  
Subject: Re: Trip to Doha [Email Ref: 141121-000032]

no worries! I have actually already purchased the ticket...I saw the new locator...thanks!  
On Nov 20, 2014, at 10:47 AM, Consumer Travel Network Support  
<ctsteama@service.americanexpress.com> wrote:

<===== DO NOT REPLY BELOW THIS LINE  
=====>

**Response (Centurion Travel Team) 11/20/2014 10:47 AM**

Hi [REDACTED]

I am so sorry that we got disconnected. I'm not sure what happened. I've tried calling you back several times and get a busy signal.

I did send you the itinerary so I hope you received it. I had to create a new record because the card holder name has to be first on the reservations, so the record locator is PBIFUN.

I also found out that Russian citizens will have to have a Visa for entry into United Arab. They can go online to [www.visacentral.com](http://www.visacentral.com) to obtain one or more information.

Please let me know if you need anything else.

Best,

Gwen

Your Centurion Travel and Lifestyle Services Team A

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Please note: All Fares, Rooms, Quantity, Rates, Flights and Award Availability are subject to change without notice.

\*\* Fares are not guaranteed until ticketed.\*\*

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\*\*\*FOR INTERNATIONAL TRAVEL: "We strongly recommend that you periodically review [www.visacentral.com](http://www.visacentral.com) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes we cannot guarantee the accuracy of the information provided today and we also cannot accept liability for any inaccurate or incomplete information."\*\*\*\*

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Your Atlanta based Centurion Team Office Hours:

8:00 am - 8:00 pm EST Monday - Friday

9:00 am - 5:30 pm EST Saturday and Sunday

Emails are monitored during Business Hours only.

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Outside of these hours for urgent requests, please call Centurion Travel at 877-877-0987, say "travel", and

your call will be routed to the next available agent for assistance. Emails will be answered the next business day.

American Express made the following annotations on 2014-11-20 10:47:25

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Please do not respond to this email with personal identifiable information. If you need to provide personal identifiable information, you may contact us via our Secure Message Center by clicking on the following link: <https://www.americanexpress.com/messagecenter> Thank you."

American Express a ajouté le commentaire suivant le 2014-11-20 10:47:25

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