

To: Consumer Travel Network Support[ctsteamtwo@service.americanexpress.com]
From: [REDACTED]
Sent: Wed 11/19/2014 10:21:56 PM
Subject: Re: Paris - Doha - New York [REDACTED]

You too!

Sent from my iPhone

On Nov 19, 2014, at 5:14 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

===== DO NOT REPLY BELOW THIS LINE
=====

Response (Centurion Travel Team) 11/19/2014 05:14 PM

hello [REDACTED], you are welcome, canceling flights, have a good evening!

Charo Gordillo, Team II

Sincerely,

Your Centurion Travel Services Team Two

Hours of Operations 08:00am-08:00pm M-F and 09:00am-05:30pm Sat-Sun.
If you need immediate assistance outside of these hours of operations, please call 1-877-877-0987, prompt "1" for the next Centurion Travel Consultant.

Customer ([REDACTED]) 11/19/2014 05:12 PM

Hi Charo. The girls will NOT take this flight. You can let it cancel out. We are still trying to determine what to do. Thanks for your help. [REDACTED]

Sent from my iPhone

On Nov 19, 2014, at 2:34 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

Customer ([REDACTED]) 11/19/2014 02:55 PM

thanks

On Nov 19, 2014, at 2:34 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

Response (Centurion Travel Team) 11/19/2014 02:34 PM

Hi [REDACTED].

Just sent you another copy.... sorry about that. Record Locator with AMEX is [REDACTED]
and record locator with Qatar Airlines is [REDACTED]

Regards,

Charo Gordillo - Team II

Sincerely,

Your Centurion Travel Services Team Two

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Customer ([REDACTED] 11/19/2014 02:27 PM

will you be able to send the reservation? Can you let me know?
thanks!

On Nov 19, 2014, at 1:45 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

Customer [REDACTED] 11/19/2014 01:51 PM

ok, thanks...can you send me the actual Record Locator for this reserved trip? I never received

On Nov 19, 2014, at 1:45 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

Response (Centurion Travel Team) 11/19/2014 01:45 PM

Hello [REDACTED]

Received notice from Qatar Airlines advising new ticket limit to issue tickets on hold for [REDACTED]

We could only hold them until tonite, November 19th 2014, 11pm EST

Please let us know at your earliest convenience if you want us to go ahead and issue them or cancel the reservation.

Best regards,

Charo Gordillo - Team II

Sincerely,

Your Centurion Travel Services Team Two

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Response (Centurion Travel Team) 11/18/2014 04:27 PM

OK [REDACTED] sending itinerary for your review...

Have a great afternoon....

Charo Gordillo - Team II

Sincerely,

Your Centurion Travel Services Team Two

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Customer ([REDACTED]) 11/18/2014 04:21 PM

Hi Charo...can you please reserve the direct flights in biz class for [REDACTED] and [REDACTED]...then send me the record locator...thanks! [REDACTED]

On Nov 18, 2014, at 3:43 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

Customer ([REDACTED]) 11/18/2014 03:58 PM

ok, thanks

On Nov 18, 2014, at 3:43 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

Response (Centurion Travel Team) 11/18/2014 03:43 PM

Hello [REDACTED]

Qatar does not offer premium economy.... from Paris to Doha, the aircraft is an Airbus, with First, Business and Coach. From Doha to JFK the aircraft is a 777, with Business and Coach only.

Coach is pricing at \$6183.80 per person, refundable, both flights.... all taxes included

Let me know should you have any questions...

Regards,

Charo Gordillo - Team II

Sincerely,

Your Centurion Travel Services Team Two

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Customer ([REDACTED]) 11/18/2014 03:06 PM

Charo...is there a premium economy on the Qatar direct flights? Or another class, a step down or so from the pricey Biz Class ticket? If so, please let me know the price...thanks, [REDACTED]

On Nov 18, 2014, at 1:30 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

Customer ([REDACTED]) 11/18/2014 01:43 PM

Great. Thanks

Sent from my iPhone

On Nov 18, 2014, at 1:30 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

Response (Centurion Travel Team) 11/18/2014 01:30 PM

so sorry..... \$4564.70 per person

Sincerely,

Your Centurion Travel Services Team Two

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Customer ([REDACTED]) 11/18/2014 01:21 PM

Hi Charo. Thank you for the below. I don't have my notes with me, can you please tell me how much the 2nd alternative flight is per person? I don't see a price. Thanks

Sent from my iPhone

On Nov 18, 2014, at 1:00 PM, Consumer Travel Network Support
<ctsteamtwo@service.americanexpress.com> wrote:

Response (Centurion Travel Team) 11/18/2014 01:00 PM

Hello again [REDACTED]

As per our conversation of today, I am listing the flights you enquired about for [REDACTED]

Qatar #42 Business Class 23NOV Charles D'Gaulle/Doha 850A 515P local time

Qatar #701 Business Class 27NOV Doha/JFK 805A 215P local time

Refundable (only option given by Qatar) fare, both flights in Business Class, \$12,667.20 with all taxes and airport fees included, per person.

Alternative:

Turkish Air #1824 Business Class 23NOV Charles D'Gaulle/Istanbul 0300P 0725P

Turkish Air #780 Business Class 23NOV Istanbul/Doha 0840P 0140A

Turkish Air #781 Business Class 27NOV Doha/Istanbul 0240A 0620A

Turkish Air #3 Business Class 27NOV Istanbul/JFK 0725A 1145A

Non refundable round trip, Business Class, with all taxes and airport fees included, per person. \$200 penalty for changes after ticket is issued plus any increases in new fare.

We are not holding anything at this point.
Fares are not guaranteed until ticketed.

Let us know....

Regards,

Team II - Charo Gordillo

Sincerely,

Your Centurion Travel Services Team Two

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American Express made the following annotations on 2014-11-19 17:14:57

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American Express a ajouté le commentaire suivant le 2014-11-19 17:14:57

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