To: james ce | ███████████████████████]
Cc: Rich Kahn[███████████████████]
From: ███████████
Sent: Wed 10/15/2014 11:44:57 PM
Subject: Re: Scanner still doing weird stuff...

Yae! I won an award :) not sure I should be this excited.

I am on holiday until next Tuesday so we can reconvene! Thx.

Sent from my iPhone

On Oct 15, 2014, at 7:39 PM, james ce | personal genius ███████████████ > wrote:

> You have the most interesting and weird problem this week. Congrats.

I suspect it's a driver issue, I'll have to resolve on site.

If you leave the scanner window open and scan your documents a second time do they come through correctly?

James Ce
your Personal Genius

☐ Certified Support Professional 10.6
████████████████
http://personalgenius.us

On Oct 15, 2014, at 4:21 PM, ███████████████████████ wrote:

> Hi James...well...I think the scanner is possessed...every time I try to scan a new document, it keeps coming up with the "test' scan we were using yesterday...I have turned off and back on the printer in hopes that might do the trick...nope..the same 'test' scan keeps coming through as the most recently scanned paper...

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