

To: [REDACTED]
From: Richard Kahn
Sent: Tue 10/14/2014 2:17:19 PM
Subject: Re: 71st Street

please let jee know james is available if needed
you may want to check his next apt before he begins your work in case jee wants his time
thanks

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022

On Oct 13, 2014, at 4:07 PM, [REDACTED] wrote:

Ok sounds good

Sent from my iPhone

On Oct 13, 2014, at 4:01 PM, james ce | personal genius <[REDACTED]>
wrote:

11:30-noonish would be my best guess.



James Ce
your Personal Genius

Certified Support Professional 10.6

On Oct 13, 2014, at 3:57 PM, [REDACTED] wrote:

Sounds good to me. Around what time do you think it

might be?

Sent from my iPhone

On Oct 13, 2014, at 3:46 PM, james ce | personal genius

<[REDACTED]> wrote:

Great. Can I swing by after I sort out Bella tomorrow?



James Ce
your Personal Genius

Certified Support Professional 10.6

[REDACTED]

On Oct 13, 2014, at 3:40 PM, [REDACTED] wrote:

I am there tomorrow and wed!

Sent from my iPhone

On Oct 13, 2014, at 3:30 PM, james ce | personal genius

[REDACTED]
wrote:

Are you going to be at 71st St. anytime this week? I'm confident that I can get it sorted, but I'd like to run through it with you to make sure it works as you expect.

Thx.



James Ce
your Personal Genius

Certified Support
Professional 10.6



On Oct 8, 2014, at 1:35 PM,  wrote:

oh....an
d I see
a cable
connec
ting the
printer
to my
compu
ter
which
leads
me to
believe
I am
still
hard
wired
in....rig
ht?
On Oct
8,
2014,
at 1:06
PM,
james
ce |
person
al
genius



>
wrote:

I don't think you are hardwired anymore, and scanning should definitely be working. I'll need to look at it when I am back.

As for other people connecting, they should try removing and re-adding the printer on their machines. I changed the printer setup when I upgraded your iMac a couple months ago and if they're connected to the previous method, it may not work with the current one.



James Ce
your Personal Genius

Certified Support
Professional 10.6

On Oct 8, 2014, at 2:51 PM, [REDACTED] wrote:

Hi James ...next time you are at 71st, we need you to have a look at the printer...It is not scanning...also, no one can print from the printer wirelessly...I am the only one who can print because I am hard wire in (at least I think that is why)

Thanks! [REDACTED]