

To: [REDACTED]
From: Frame Creations
Sent: Thur 10/9/2014 4:29:29 PM
Subject: Re: Schedule Drapery Install

[REDACTED] I am so sorry but we couldn't finish hanging the drapes. They sent me the wrong size pole. The brackets are up and a new pole is on order. We will be back next week as soon as it comes in. It won't take long as the brackets are up and the fabric is all steamed. So sorry! They are going to be beautiful, though, the fabric looks great in the room. I will call you as soon as the correct pole arrives. Thanks.

Carol

Sent from my iPhone

On Oct 3, 2014, at 9:36 AM, [REDACTED] > wrote:

perfect. I let Gloryana know already...
Her call number, just in case: [REDACTED]

On Oct 3, 2014, at 9:34 AM, [REDACTED] wrote:

Great!! I am so happy that you are pleased with everything! We will be there on Thursday 10/9 at 10:30 am. Thanks again!

Carol Tomassetti
FRAME Creations
Custom Window Treatments
Custom Picture Framing
18 Huntington Plaza
Shelton, CT 06484

[REDACTED]
<http://www.framecreations.com/>

On October 3, 2014 at 9:30 AM [REDACTED] > wrote:

Yae!! Thursday Oct. 9th at 10:30 am will be great...I won't be here but Gloryana who takes care of [REDACTED] for me can be here...I am looking so forward to seeing the curtains! slowly but surely getting things done... [REDACTED] bed with the red duvet comforter looks super ...our party guests were 'wowed' by the jersey and framing...I gave one person your name/number ;)

On Oct 3, 2014, at 9:19 AM, [REDACTED] wrote:

Hi [REDACTED]

Your draperies should be in early next week, so I wanted to see if we could setup a time to get them installed for you. Are you available Thursday (10/9) in the morning (10:30 am)? If this does not work just let me know a few other

times that you might be available so we can get you on the install schedule.

Thanks!

Carol Tomassetti

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On September 27, 2014 at 2:28 PM [REDACTED] wrote:
> Sooo happy you are on top of the fabric! Thank you. No worries at all. I want them right. When they come in let me know!

>
> Sent from my iPhone

>
> On Sep 27, 2014, at 1:32 PM, Frame Creations <[REDACTED]> wrote:

>
>> Hi!
>>
>> The first batch of fabric was flawed and I had to reorder it. I should have them the end of this week and as soon as I pick them up I will get them installed for you. Have a great weekend!

>>
>> Carol
>>
>> Sent from my iPhone

>>
>>> On Sep 26, 2014, at 8:54 PM, [REDACTED] wrote:
>>>
>>> Hi carol! Just checking on our master bedroom curtains!? Can you let me know the status? Thanks, [REDACTED]

>>>
>>> Sent from my iPhone