

To: [REDACTED]  
Cc: [REDACTED]  
From: Vicki Beltz  
Sent: Thur 9/25/2014 4:07:18 PM  
Subject: RE: [REDACTED] Master Shower and Guest Shower

Hi [REDACTED]

Dale is off until Monday. I can speak with him then and get back to you with a quote. Where are you using the 12x24 tile? You will not be able to use that on any shower floor. Please clarify when you can. I finally just got the Klenz All on Monday. I am sorry I didn't email you. I have been insanelly busy but it is here whenever you would like to have someone pick it up.

Thanks,

Vicki Beltz  
Stepping Stones Marble & Granite  
3 Morse Court  
New Canaan, CT 06840  
[REDACTED]

-----Original Message-----

From: [REDACTED]  
Sent: Thursday, September 25, 2014 12:02 PM  
To: Vicki Beltz  
Cc: [REDACTED]  
Subject: [REDACTED] Master Shower and Guest Shower

Hi Vicki...Dale came out last Friday and determined we need to re-do the master shower floor as well as the guest room shower floor. Both were installed improperly and leave standing water.

Can you give us a quote on the material needed for the master shower?

I have several boxes left over of the grey 24x12 tile but I am not sure I have enough...could you let me know how many boxes we need of this tile? I can see what we have and determine if we need to order more or not.

Dale suggested not ripping out the floors, but instead filing down what is there and installing the new tile on top. He said we would need drain extenders also and that this is something you sell as well (include in quote please). By filing down and installing the new tile on top, then we don't mess with the walls hopefully (?)

Also, did you hear back from your vendor re the Klenz All?

Thanks, [REDACTED]