

**To:** [REDACTED]  
**Cc:** Richard Kahn [REDACTED]  
**From:** james ce | personal genius  
**Sent:** Wed 10/8/2014 5:06:18 PM  
**Subject:** Re: 71st Street

I don't think you are hardwired anymore, and scanning should definitely be working. I'll need to look at it when I am back.

As for other people connecting, they should try removing and re-adding the printer on their machines. I changed the printer setup when I upgraded your iMac a couple months ago and if they're connected to the previous method, it may not work with the current one.



**James Ce**  
your Personal Genius  
  
 Certified Support Professional 10.6  
[REDACTED]  
<http://personalgenius.us>

On Oct 8, 2014, at 2:51 PM, [REDACTED] wrote:

Hi James ...next time you are at 71st, we need you to have a look at the printer...It is not scanning...also, no one can print from the printer wirelessly...I am the only one who can print because I am hard wire in (at least I think that is why)

Thanks! [REDACTED]