

**To:** merwin dela cruz [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 9/29/2014 3:46:51 PM  
**Subject:** Re: Please WATCH for a LETTER from American Express Consumer Relations!!

great. t hanks

On Sep 29, 2014, at 11:46 AM, Merwin [REDACTED] wrote:

> We will.  
>  
> Thanks  
>  
> Merwin Dela Cruz

> [REDACTED]  
>  
>

>> On Sep 29, 2014, at 11:35 AM, [REDACTED] wrote:  
>>

>> Please be on the lookout for a letter addressed to Jeffrey from American Express Consumer Relations...it will be addressed to Jeffrey...I need this letter..I am disputing some tickets and need to know that Amex is addressing this and get the name and number of the agent handling this issue.

>>  
>> I would think by this time next week the letter should have arrived...  
>>  
>> Please confirm back to me! thanks..