

To: Lesley Groff [REDACTED]
From: Merwin
Sent: Tue 9/23/2014 12:14:45 AM
Subject: Re: Service Request Receipt | Leisure Fitness Equipment

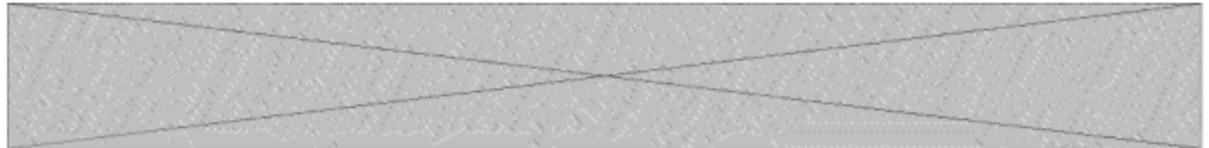
Thanks Les

Merwin Dela Cruz
[REDACTED]

On Sep 22, 2014, at 7:30 PM, Lesley Groff [REDACTED] wrote:

Begin forwarded message:

From: Nat Gennace [REDACTED]
Subject: Service Request Receipt | Leisure Fitness Equipment
Date: September 22, 2014 at 6:04:46 PM EDT
To: Undisclosed recipients:;
Reply-To: "Nat Gennace" [REDACTED]



Service Request Receipt - Form Submitted on 09/22/2014 06:04 PM | LFE Portal

created by Nat Gennace

created on 09/22/2014

SALES PERSON

Nat Gennace - [REDACTED]

STORE

Paramus, NJ (26) [REDACTED]

SERVICE PROVIDER

Expedited Services

CUSTOMER INFORMATION

Jeffrey Epstein

9 East 71st Street

Between 5th and Madison

Manhattan, NY 10021

**ENTER BEST TIME TO CONTACT AND/OR ANY SPECIAL INSTRUCTIONS
HERE**

Contact during day hours

MANUFACTURER

Precor

COPY VENDOR SERVICE DEPARTMENT

No

PRODUCT

Precor AMT 885 with Open Stride Adaptive Motion Trainer

SERIAL NUMBER

AJTEH13140010 / AC68H05140061

PURCHASE DATE

09/12/2014

PROOF OF PURCHASE

No File Uploaded

DETAILED DESCRIPTION OF THE PROBLEM

Unit was installed and tested. TV functionality is not working. Mike Douglass did extensive testing, and the most possible issue is a bad tuner. Precor suggested replacing P80 console for simplest repair. AMT is otherwise working fine. Case 96207 opened with Precor via Mike Douglass, but to be completed by Expedited Service by request of retailer Leisure Fitness, Store Manager Nat Gennace.