

To: [REDACTED]
From: Lesley Groff
Sent: Wed 8/27/2014 2:48:44 PM
Subject: Re:

american airlines for sure! They are much better these days at locating luggage...did your mom save the receipts for the tags the airline put on her luggage? Those are extremely important and the way they will locate her bags. She(or you) need to give American Airlines those luggage receipt numbers...they will find them... :)

On Aug 27, 2014, at 10:44 AM, [REDACTED] <[REDACTED]> wrote:

Thanks, you'e so sweet :)

Lesley , I called my mom last night once again as soon as she landed. She said the flight change was made upon the problem with delayed arrival of her plane from JFK to London and therefore her luggage has not arrived with her . They lost it and now she is very disappointed because all her clothes and expensive things and presents were In the luggage. She will try figure it out today if they don't find the luggage who do you think I should speak to about the issue ? Priceline or American Airlines ?

On Wednesday, August 27, 2014, Lesley Groff <[REDACTED]> wrote:

Oh my! So happy to hear all is well. You are a good daughter.

Sent from my iPhone

On Aug 26, 2014, at 9:21 PM, [REDACTED] <[REDACTED]> wrote:

> Hi Lesley,

>

> I am so sorry for writing you so late but I just talked to my father recently my mom is good , her flight from Moscow was delayed but she made all her flights . I set on phone for 3-4 hrs calling priceless then to American Airlines and then to Russian airfloat it was crazy!!! I aged for 10 hrs in 5 hrs ahhhhh

> I told Daphnie that all good and letting you know . Thank you do much for worrying about my mom :) have a great night! :)

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> Sincerely

> [REDACTED]

>

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Sincerely

[REDACTED]