

To: Consumer Travel Network Support [REDACTED]
From: Lesley Groff
Sent: Tue 8/26/2014 9:19:19 PM
Subject: Re: Reservation for Ms [REDACTED] Dec 28, 2014 - Jan 7, 2015 Locater HPYMCP [Email Ref: 140827-000238]

Hi Shirley. My accounting dept needs to call the bank tomorrow to help push through this charge to the Tropical hotel. I believe Due to the amount we are trying to charge it is being denied. Just wanted to keep you in the loop. The hotel alerted me the card was not going through. Thanks,
Lesley

Sent from my iPhone

On Aug 26, 2014, at 1:53 PM, Consumer Travel Network Support <[REDACTED]> wrote:

<===== DO NOT REPLY BELOW THIS LINE
=====>

Response (Centurion Travel Team) 08/26/2014 01:53 PM

Lesley,
there are 2 attachments here. Please complete the required information, scan and email directly to hotel at

[REDACTED]

The hotel does not accept American Express, only Master Card and Visa. Full payment of 4200.00 euro is due at this time. The tax will be paid locally. Please note the hotel's cancellation policy which is attached.

For security reasons, American Express cannot send personal information to a 3rd party over the Internet.

Please let me know when you have sent the information to the hotel and I will follow up with them to make sure the reservation was confirmed.

Thank you,
Shirley ext 64100

Your Centurion Travel and Lifestyle Services Team A

Please note: All Fares, Rooms, Quantity, Rates, Flights and Award Availability are subject to change without notice.

** Fares are not guaranteed until ticketed.**

***FOR INTERNATIONAL TRAVEL: "We strongly recommend that you periodically

review www.visacentral.com for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes we cannot guarantee the accuracy of the information provided today and we also cannot accept liability for any inaccurate or incomplete information."*****

Your Atlanta based Centurion Team Office Hours:

9:00 am - 8:00 pm EST Monday - Friday

9:00 am - 5:30 pm EST Saturday and Sunday

Emails are monitored during Business Hours only.

Outside of these hours for urgent requests, please call Centurion Travel at 877-877-0987, say "travel", and your call will be routed to the next available agent for assistance. Emails will be answered the next business day.

American Express made the following annotations on 2014-08-26 13:53:24

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Please do not respond to this email with personal identifiable information. If you need to provide personal identifiable information, you may contact us via our Secure Message Center by clicking on the following link: <https://www.americanexpress.com/messagecenter> Thank you."

American Express a ajouté le commentaire suivant le 2014-08-26 13:53:24

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