

**To:** james | need mac help [REDACTED]  
**Cc:** Sara Rychtarik [REDACTED]  
**From:** [REDACTED]  
**Sent:** Wed 8/13/2014 7:53:38 PM  
**Subject:** Re: Emails not coming to computer?

Very happy to hear it is just you! I will be patient. All is good from my phone. Thanks for making my life easier (at least in an hour that is!)

Sent from my iPhone

On Aug 13, 2014, at 3:47 PM, james | need mac help [REDACTED] wrote:

Hi [REDACTED]  
I am guilty (this time); I'm dividing your older messages in your Inbox and Sent folders into folders by year (2013/Inbox, 2013/Sent, 2012/Inbox, etc) to reduce the number of messages in your main Inbox and Sent folders. This should make Mail.app much more responsive, while keeping your past conversations available via searches.

Mail should return to normal once it catches up with the changes I've made — maybe another hour of lag? You can use <https://gmail.com> in the meantime on your desktop. It should always be the most up to date.

Sorry.

James Ce  
□ Certified Support Professional 10.6

Need Mac Help, Inc.  
[REDACTED]  
<http://needmachelp.com>

*Serving NYC since 1993*

On Aug 13, 2014, at 3:37 PM, [REDACTED] wrote:

Hi James. I'm home today and same issue is happening today. I have not been receiving emails to my computer for an hour. I get them to my cell but not computer. Perhaps you are working on something for me at HbRK?

Sent from my iPhone