

To: Hotel Europe [REDACTED]
Cc: Bella Klein [REDACTED]
From: Lesley Groff [REDACTED]
Sent: Wed 8/13/2014 12:39:31 PM
Subject: Re: To Nataile Prokopchuk

Hello Olga. I just received word from Jeffrey to cancel this reservation completely. Unfortunately his plans have changed. We very much appreciate your help in all of this and when Jeffrey decides to visit Belarus we will be sure to contact you and your hotel. Could you please forward us a complete credit for the 17 nights today?

[REDACTED]

On Aug 13, 2014, at 7:12 AM, Hotel Europe [REDACTED] wrote:

Would you like to keep us this sum and reserve this Room on September or refund to you money now? What shall we do?

Best regards,
Olga Manyuk
Reservation Department
Hotel Europe

28, Internatsionalnaya Str.
220030 Minsk, Belarus

[REDACTED]

От: Lesley Groff [REDACTED]
Кому: "Hotel Europe" [REDACTED]
Копия: "Bella Klein" [REDACTED]
Отправленные: Среда, 13 Август 2014 г 13:35:13
Тема: Re: To Nataile Prokopchuk

Ok that is great. Thank you so much and hope to be with you soon.

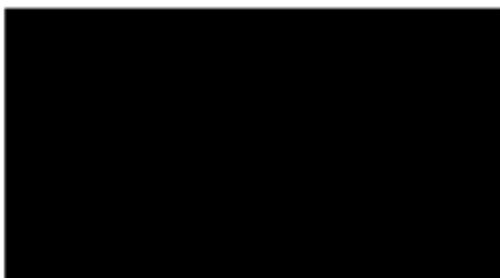
Sent from my iPhone

On Aug 13, 2014, at 4:41 AM, Hotel Europe <[REDACTED]>
wrote:

Hello Lesley,
we can refund money 6 715 euro.
When you will have exact date, we will make a new reservation
for Mr.Epstein.
Let us know your decision.

Best regards,
Olga Manyuk
Reservation Department
Hotel Europe

28, Internatsionalnaya Str.
220030 Minsk, Belarus



От: [REDACTED]
Кому: "Hotel Europe" <[REDACTED]>
Отправленные: Вторник, 12 Август 2014 г 21:00:32
Тема: Re: To Nataile Prokopchuk

Hello Natalie. I know we have prepaid for a suite for Mr. Jeffrey Epstein starting on Aug. 15th for 17 nights. We are still in the process of securing a visa for Jeffrey so he will not arrive this Friday. I do not want to compromise his visa application. Is it possible to get a credit for unused nights even after the check in date of Aug. 15th? I do not think he will be coming now until end of

Aug. Please advise what you think we should do. I know your cancellation policy is 2 days prior to arrival.

Thank you,

[REDACTED]

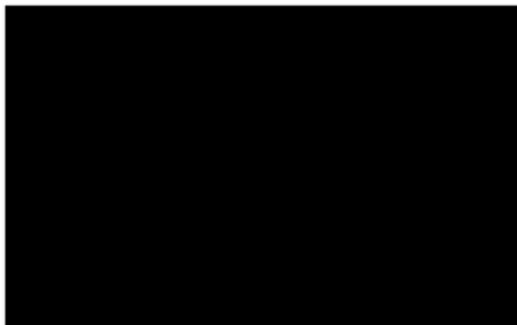
On Aug 5, 2014, at 8:10 AM, Hotel Europe <[REDACTED]> wrote:

Dear Lesly,

The card provided before is VISA ([REDACTED]). We kindly ask you to check the details.

Best regards,
Natalie Prokopchuk
Reservation Department
Hotel Europe

28, Internatsionalnaya Str.
220030 Minsk, Belarus



От: [REDACTED]
Кому: "Hotel Europe" [REDACTED]
Копия: "Bella Klein" <[REDACTED]>
Отправленные: Вторник, 5 Август 2014 г 14:00:02
Тема: Re: To Nataile Prokopchuk

Natalie! I think I see the problem. This is a VISA card not a MC. I

believe I checked on the wrong card type. Can you please try to run it through again as a Visa card and see if that works? [REDACTED]

Sent from my iPhone

On Aug 5, 2014, at 3:02 AM, Hotel Europe

[REDACTED] > wrote:

Dear Lesley,

Unfortunately our bank doesn't except your card for the prepayment (incorrect CVC?).

Could you please check card details or provide us with another card.

Looking forward for your answer.

Best regards,
Natalie Prokopchuk
Reservation Department
Hotel Europe

28, Internatsionalnaya Str.
220030 Minsk, Belarus



От: [REDACTED]
Кому: "Hotel Europe" <reservation@hoteleurope.by>
Отправленные: Понедельник, 4 Август 2014 г 21:35:08
Тема: To Nataile Prokopchuk

Hi Natalie...can you please confirm you have received and email back a confirmation of

prepayment on your hotel Letterhead?
We need in order to acquire Mr.
Epstein's visa. Thank you, Lesley

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