

To: Hotel Europe [REDACTED]
Cc: Bella Klein [REDACTED]
From: Lesley Groff
Sent: Wed 8/13/2014 1:07:59 PM
Subject: Re: To [REDACTED]

Thank you [REDACTED]. We understand.

Sent from my iPhone

On Aug 13, 2014, at 8:50 AM, Hotel Europe [REDACTED] wrote:

Lesley,
we will send all the necessary documents to the bank
today, but just note
the bank will take more time to refund money,
around 1 week.

Best regards,

[REDACTED]
Reservation Department
Hotel Europe

[REDACTED]
220030 Minsk, Belarus

ph: [REDACTED]
fax: [REDACTED]

<http://www.hoteleurope.by>

[REDACTED]
<image007.jpg>

От: "Lesley Groff" [REDACTED]
Кому: "Hotel Europe" [REDACTED]
Копия: "Bella Klein" [REDACTED]
Отправленные: Среда, 13 Август 2014 г 15:39:31
Тема: Re: To [REDACTED]

Hello [REDACTED]. I just received word from Jeffrey to cancel this reservation completely. Unfortunately his plans have changed. We very much appreciate your help in all of this and when Jeffrey decides to visit Belarus we will be sure to contact you and your hotel. Could you please forward us a complete credit for the 17 nights today?

Lesley

On Aug 13, 2014, at 7:12 AM, Hotel Europe [REDACTED] wrote:

Would you like to keep us this sum and reserve this Room on September or refund to you money now? What shall we do?

Best regards,

[REDACTED]
Reservation Department
Hotel Europe

[REDACTED]
220030 Minsk, Belarus

ph: [REDACTED]
fax: [REDACTED]

<http://www.hoteleurope.by>

[REDACTED]
<image007.jpg>

От: "Lesley Groff" <[REDACTED]>
Кому: "Hotel Europe" [REDACTED]
Копия: "Bella Klein" [REDACTED]
Отправленные: Среда, 13 Август 2014 г 13:35:13
Тема: Re: To [REDACTED]

Ok that is great. Thank you so much and hope to be with you soon.

Sent from my iPhone

On Aug 13, 2014, at 4:41 AM, Hotel Europe
[REDACTED] wrote:

Hello Lesley,
we can refund money 6 715 euro.
When you will have exact date, we will make a new
reservation
for Mr.Epstein.
Let us know your decision.

Best regards,

[REDACTED]
Reservation Department
Hotel Europe

[REDACTED]
220030 Minsk, Belarus

ph: [REDACTED]

fax: [REDACTED]

<http://www.hoteleurope.by>

[REDACTED]
<image007.jpg>

От: "Lesley Groff" <[REDACTED]>
Кому: "Hotel Europe" <[REDACTED]>
Отправленные: Вторник, 12 Август 2014 г 21:00:32
Тема: Re: To Nataile Prokopchuk

Hello [REDACTED]. I know we have prepaid for a suite for Mr. Jeffrey Epstein starting on Aug. 15th for 17 nights. We are still in the process of securing a visa for Jeffrey so he will not arrive this Friday. I do not want to compromise his visa application. Is it possible to get a credit for unused nights even after the check in date of Aug. 15th? I do not think he will be coming now until end of Aug. Please advise what

you think we should do. I know your cancellation policy is 2 days prior to arrival.

Thank you,
Lesley

On Aug 5, 2014, at 8:10 AM, Hotel Europe [REDACTED] > wrote:

Dear Lesly,

The card provided before is VISA ([REDACTED] 9864).

We kindly ask you to check the details.

Best regards,

[REDACTED]
Reservation Department
Hotel Europe

[REDACTED]
220030 Minsk, Belarus

ph: [REDACTED]
fax: [REDACTED]

<http://www.hoteleurope.by>

[REDACTED]
<image007.jpg>

От: "Lesley Groff" <[REDACTED]>
Кому: "Hotel Europe" <[REDACTED]>
Копия: "Bella Klein" <[REDACTED]>
Отправленные: Вторник, 5 Август 2014 г 14:00:02
Тема: Re: To [REDACTED]

Natalie! I think I see the problem. This is a VISA card not a MC.
I believe I checked on the wrong card
type. Can you please try to run it
through again as a Visa card and see if
that works? Lesley

Sent from my iPhone

On Aug 5, 2014, at 3:02 AM, Hotel Europe

<[REDACTED]> wrote:

Dear Lesley,

Unfortunately our bank doesn't except your card
for the prepayment
(incorrect CVC?).

Could you please check card details or provide us
with another card.

Looking forward for your answer.

Best regards,

[REDACTED]
Reservation Department
Hotel Europe

[REDACTED]
220030 Minsk, Belarus

ph: + [REDACTED]

fax: + [REDACTED]

<http://www.hoteleurope.by>
reservation@hoteleurope.by

<image007.jpg>

От: "Lesley Groff" <[REDACTED]>
Кому: "Hotel Europe" <[REDACTED]>
Отправленные: Понедельник, 4 Август 2014 г
21:35:08

Тема: To [REDACTED]

Hi Natalie...can you please confirm you have received and email back a confirmation of prepayment on your hotel Letterhead? We need in order to acquire Mr. Epstein's visa. Thank you, Lesley

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