

To: [REDACTED]
From: Robert Caffrey
Sent: Tue 7/22/2014 12:51:36 PM
Subject: RE: Garage Door

Danny does the inside fireplace and the walk. He should use mild soap.

From: [REDACTED]
Sent: Tuesday, July 22, 2014 8:34 AM
To: Bob Caffrey
Cc: Ike Groff
Subject: Fwd: Garage Door

I spoke to Norman this morning...he will come tomorrow and hand wash the doors. let's see how they look afterwards. Will Danny come by today? Can he look at doors and give his analysis?

Begin forwarded message:

From: Tony Molinaro <[REDACTED]>
Subject: Re: Garage Door
Date: July 22, 2014 at 8:24:09 AM EDT
To: [REDACTED]

Bob, its not the stain. Its the cleaning of the doors. These door are full of saw dust on the interior, and has a white powder film on the exterior, I think some used TSP and didn't rinse properly. its possible that a good cleaning will bring back the luster out in the doors

I was at that location about 3 weeks ago looking for you about the decorative studs and these doors needed cleaning then.

We stained 3 jobs at the same time with the same product and had no problems,

Tony Molinaro

Sales Representative

Overhead Door Company of Fairfield County

■ Broad Street

Norwalk, CT 06851

(p) ■

(f) ■
■

-----Original Message-----

From: Robert Caffrey ■

To: 'Tony Molinaro' ■

Cc: ■

Sent: Mon, Jul 21, 2014 5:41 pm

Subject: RE: Garage Door

Isn't there some sort of guarantee? Its sickens it's the best stuff. You guys should stand behind them. It's good for business. Thanks for getting there so fast.

From: Tony Molinaro ■

Sent: Monday, July 21, 2014 3:14 PM

To: ■

Subject: Re: Garage Door

Before anything gets done these doors need to be cleaned. There is a good possibility that the residue is making the doors look dull. I'll have my painter take a look at them and price out what another coat of poly will be.

Tony Molinaro

Sales Representative

Overhead Door Company of Fairfield County

■ Broad Street

Norwalk, CT 06851

(p) ■

(f) ■
■

-----Original Message-----

From: Robert Caffrey [REDACTED]
To: 'Tony Molinaro' [REDACTED]
Sent: Mon, Jul 21, 2014 2:42 pm
Subject: RE: Garage Door

I didn't clean it with anything. From the looks of it, it will need another coat. Remember you coated it. Talk to the painter and get back to me.

From: Tony Molinaro [REDACTED]
Sent: Monday, July 21, 2014 1:27 PM
To: [REDACTED]
Subject: Re: Garage Door

Bob, That seems to be some type of residue on the doors. I showed it to the house sitter and she said same thing. I told them if they want another coat of poly I'll talk to the painter.

They used a harsh chemical to clean the doors that took the luster out of the stain.

Tony Molinaro

Sales Representative

Overhead Door Company of Fairfield County

[REDACTED] Broad Street

Norwalk, CT 06851

(p) [REDACTED]

(f) [REDACTED]

-----Original Message-----

From: Robert Caffrey [REDACTED]
To: tonyodcfc [REDACTED]
Sent: Fri, Jul 18, 2014 4:39 pm
Subject: FW: Garage Door

