

To: [REDACTED]
From: Robert Caffrey
Sent: Mon 7/21/2014 2:15:57 PM
Subject: RE: Top soil

It is what it is. It must be and will corrected. It can be fixed.

From: [REDACTED]
Sent: Monday, July 21, 2014 9:48 AM
To: Bob Caffrey
Cc: Ike Groff
Subject: Re: Top soil

I wish we could correct the lawn now but I am afraid it won't take because it's the wrong time of the year...I don't want to spend more money and have it not work now. We will just have to live with our rocks, glass and weeds...We know this is not what you wanted and I agree this guy could not be in business if this is what he did to all his customers. But he will need to pay for everything to make it right. It's a shame really.

On Jul 21, 2014, at 8:41 AM, Robert Caffrey <[REDACTED]> wrote:

That's why I am writing him a certified letter. I want to make it clear we are serious. I had one thing left to do and everything was going to be great and this asshole had to do this. I am so f---in pissed. We can make it right. Its just we should not have to do this. It would have been so easy to just send the right stuff. I can't believe he did this on purpose. Can you imagine the people that would be after him. He has been around a while so I just can't see him not making it right.

If you want to do it now its ok with me.

From: [REDACTED]
Sent: Monday, July 21, 2014 7:50 AM
To: Robert Caffrey
Cc: Ike Groff
Subject: Re: Top soil

Sounds good to me. The soil is really bad. We were outside yesterday and its a complete drag to not

have the lawn we wanted for our summer. Send the letter and you can reiterate to the guy we will take him to court if we don't get him back. I wish you could get him to write you an email stating he plans to rectify this issue.

Sent from my iPhone

On Jul 21, 2014, at 7:40 AM, "Robert Caffrey" <[REDACTED]> wrote:

Lesley and Ike,

I had a conversation with the guy who supplied the top soil to us. The company is located in Stanford and specializes in supplying top soil. It looked good and was less expensive than the competitors. I guess you get what you pay for. I think I can rectify the situation with some good topsoil and seed in the fall. We would of have to seed anyway. Let me know what you think.

Bob

<Groff topsoil letter.docx>