

**To:** Lesley Groff [REDACTED]  
**Cc:** James Ce [REDACTED]  
**From:** james | need mac help  
**Sent:** Fri 7/11/2014 4:58:05 PM  
**Subject:** Re: Password not working still

By "keychain"... What specifically is happening? What errors are you seeing?

James Ce  
□ Certified Support Professional 10.6

Need Mac Help, Inc.  
[REDACTED]  
<http://needmachelp.com>

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On Jul 11, 2014, at 12:51 PM, Lesley Groff <[REDACTED]> wrote:

I have downloaded the Microsoft and restarted computer and the keychain is still not working.

Sent from my iPhone