

To: [REDACTED]
Cc: james | need mac help [REDACTED]
From: Sara | Need Mac Help
Sent: Sun 7/13/2014 2:55:55 PM
Subject: Re: google drive not updating...

He needs to access your machine at 71st street.

On Jul 13, 2014, at 10:45 AM, [REDACTED] > wrote:

Yes that would be great. Will James go to Jeffrey's house or our Office?

Sent from my iPhone

On Jul 13, 2014, at 9:01 AM, Sara | Need Mac Help <[REDACTED]> wrote:

Hi [REDACTED]

Does tomorrow at 1pm work?

Sara

On Jul 11, 2014, at 11:33 PM, [REDACTED] > wrote:

Totally can wait! Enjoy your weekend!!

Sent from my iPhone

On Jul 11, 2014, at 11:21 PM, james | need mac help
<[REDACTED]> wrote:

Sounds like your machine @ 71st is not talking to Google. I can't fix it remotely, I'll have to visit 71st — I need access to your machine there.

Can this wait until Monday? Or do you need me to do an off hours visit this weekend?

James Ce
 Certified Support Professional 10.6

Need Mac Help, Inc.

<http://needmachelp.com>

Serving NYC since 1993

On Jul 11, 2014, at 7:12 PM, [REDACTED] wrote:

My Google Drive is not updating...everything I did from my house yesterday did not update when I went to JE's house and now that I am home, I am seeing that all the updating I did on one of my google docs at JE's house today did not update here at my home...This needs to be tweaked as it is very important to me that I can see Jeffrey's updated itinerary from where ever i am..I just checked my cell and it is not updated there either....If this is something that can be rectified remotely I would love to have that done on Monday....(?) I hope! :)

:) have a great weekend.

[REDACTED]