

To: Sara | Need Mac Help [REDACTED]
Cc: james | need mac help [REDACTED]
From: [REDACTED]
Sent: Sun 7/13/2014 4:28:59 PM
Subject: Re: google drive not updating...

Ok perfect. Thanks

Sent from my iPhone

On Jul 13, 2014, at 11:20 AM, Sara | Need Mac Help [REDACTED] wrote:

Yes, James can see you tomorrow and [REDACTED] on Wednesday.

On Jul 13, 2014, at 11:08 AM, [REDACTED] wrote:

Yes for sure. I need help at 71st. Gmail is not working there due to my password in the "keychain" being rejected. But also my google drive is not working from any computer or my phone. It's like google drive has been knocked off iCloud. If James goes to 71st tomorrow at 1:00pm he can deal with both my issues but [REDACTED] will still need to see him on wed. Is that still ok?

Sent from my iPhone

On Jul 13, 2014, at 10:55 AM, Sara | Need Mac Help [REDACTED] wrote:

He needs to access your machine at 71st street.

On Jul 13, 2014, at 10:45 AM, [REDACTED] wrote:

Yes that would be great. Will James go to Jeffrey's house or our Office?

Sent from my iPhone

On Jul 13, 2014, at 9:01 AM, Sara | Need Mac Help [REDACTED] wrote:

Hi [REDACTED]

Does tomorrow at 1pm work?

Sara

On Jul 11, 2014, at 11:33 PM, [REDACTED] > wrote:

Totally can wait!
Enjoy your
weekend!!

Sent from my iPhone

On Jul 11, 2014, at 11:21 PM, james | need mac help

[REDACTED]

Sounds
like
your
machin
e @
71st is
not
talking
to
Google
. I can't
fix it
remote
ly, I'll
have to
visit
71st —
I need
access
to your
machin
e
there.

Can this wait until Monday? Or do you need me to
do an
off
hours

visit
this
week
end?

James
Ce
*
Certified
Support
Professional
10.6

Need
Mac
Help,
Inc.



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1993*

On Jul 11, 2014, at 7:12 PM,



wrote:

My Google Drive is not updating...everything
I did from my house yesterday did not update

when I went to JE's house and now that I am home, I am seeing that all the updating I did on one of my google docs at JE's house today did not update here at my home... This needs to be tweaked as it is very important to me that I can see Jeffrey's updated itinerary from where ever i am..I just checked my cell and it is not updated there either....If this is something that can be rectified remotely I would love to have that done on Monday....(?) I hope! :)

:) have a great weekend.

