

**To:** [REDACTED]  
**Cc:** [REDACTED]; Rich Kahn[REDACTED]  
**From:** Sara | Need Mac Help  
**Sent:** Sun 7/13/2014 11:49:05 PM  
**Subject:** Wednesday appointment

Hi [REDACTED],

[REDACTED] asked us to book time for James to look at your machine on Wednesday.  
He'll see you at 10am.

Can you please let me know what issue(s) you are having with your machine? Just so that I can estimate how much time he might need.

Thanks!  
Sara