

**To:** james | need mac help [REDACTED]  
**Cc:** James Ce [REDACTED]  
**From:** [REDACTED]  
**Sent:** Fri 7/11/2014 5:35:20 PM  
**Subject:** Re: Password not working still

Aha. Ok. Let me try that!

Sent from my iPhone

On Jul 11, 2014, at 1:30 PM, james | need mac help <jce@needmachelp.com> wrote:

Your Gmail password is [REDACTED] try entering that & remember in keychain.

James Ce  
 Certified Support Professional 10.6

Need Mac Help, Inc.  
[REDACTED]  
<http://needmachelp.com>

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On Jul 11, 2014, at 1:03 PM, Lesley Groff <[REDACTED]> wrote:

The drop down window keeps coming down that says:

Mail cannot connect to the Google account "Gmail" Then there is a box to fill in with your password. I keep typing in P@ssword9 and the window goes up then comes right back down again. All mail I have tried to send is in mi Outbox. It is the same issue I had before exactly.

Sent from my iPhone

On Jul 11, 2014, at 12:58 PM, james | need mac help <[REDACTED]> wrote:

By "keychain"... What specifically is happening? What errors are you seeing?

James Ce  
□ Certified Support Professional 10.6

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On Jul 11, 2014, at 12:51 PM,  > wrote:

I have downloaded the Microsoft and  
restarted computer and the keychain is still  
not working.

Sent from my iPhone