

To: james | need mac help[redacted]
Cc: James Ce[redacted]
From: [redacted]
Sent: Fri 7/11/2014 5:44:42 PM
Subject: Re: Password not working still

Says that is incorrect password

Sent from my iPhone

On Jul 11, 2014, at 1:30 PM, james | need mac help <[redacted]> wrote:

Your Gmail password is [redacted], try entering that & remember in keychain.

James Ce
 Certified Support Professional 10.6

Need Mac Help, Inc.
[redacted]
<http://needmachelp.com>

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On Jul 11, 2014, at 1:03 PM, [redacted] > wrote:

The drop down window keeps coming down that says:

Mail cannot connect to the Google account "Gmail" Then there is a box to fill in with your password. I keep typing in P@ssword9 and the window goes up then comes right back down again. All mail I have tried to send is in mi Outbox. It is the same issue I had before exactly.

Sent from my iPhone

On Jul 11, 2014, at 12:58 PM, james | need mac help <[redacted]> wrote:

By "keychain"... What specifically is happening? What errors are you seeing?

James Ce
□ Certified Support Professional 10.6

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<http://needmachelp.com>

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On Jul 11, 2014, at 12:51 PM, [REDACTED] > wrote:

I have downloaded the Microsoft and restarted computer and the keychain is still not working.

Sent from my iPhone