To: james | need mac help[   ]

Cc: James Ce[   ]; Rich Kahn[   ]

From: [   ]

Sent: Fri 7/11/2014 5:58:42 PM

Subject: Re: Password not working still

I will need to make an appt with you to have this issue rectified. Possibly Mon or wed next week?

Sent from my iPhone

On Jul 11, 2014, at 1:30 PM, james | need mac help < [   ] > wrote:

> Your Gmail password is [   ], try entering that & remember in keychain.
>
>
>
> James Ce
> ☐ Certified Support Professional 10.6
>
> Need Mac Help, Inc.
> [   ]
> http://needmachelp.com
>
> *Serving NYC since 1993*

On Jul 11, 2014, at 1:03 PM, [   ] > wrote:

> The drop down window keeps coming down that says:

Mail cannot connect to the Google account "Gmail"   Then there is a box to fill in with your password. I keep typing in P@ssword9 and the window goes up then comes right back down again. All mail I have tried to send is in mi Outbox. It is the same issue I had before exactly.

Sent from my iPhone

On Jul 11, 2014, at 12:58 PM, james | need mac help < [   ] > wrote:

> By "keychain"... What specifically is happening? What errors are you seeing?

James Ce

☐ Certified Support Professional 10.6

Need Mac Help, Inc.

██████████████

http://needmachelp.com

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On Jul 11, 2014, at 12:51 PM, ████████████████████████ > wrote:

> I have downloaded the Microsoft and
> restarted computer and the keychain is still
> not working.

Sent from my iPhone