

**To:** [REDACTED]  
**From:** RingCentral Web Portal Support  
**Sent:** Tue 6/24/2014 8:11:34 PM  
**Subject:** RingCentral Case 02742823 Status Update d to Closed ref:\_00D80aRUX.\_50080XSeAf:ref

Case ID: 02742823  
Case Subject: account inquiry  
Case Created Date: 6/24/2014

Hi [REDACTED]

I would like to inform you that case 02742823 is now considered **closed**.

You may receive a support survey shortly after the case is closed. Please take a moment to provide us feedback on the support you have received. RingCentral appreciates hearing from customers like you because your feedback will help us monitor and maintain the quality of our products and services.

Rest assured that we will use your comments and feedback to review our Product Quality, Customer Service & Training Program to continue providing world class customer products and services to all our customers.

If you have any new issues, please create a new case utilizing the Customer Support Portal <http://success.ringcentral.com/RCContaktSupp/RCContaktSupp>.

Thank you for your time in this matter, it is appreciated!

Regards,

RingCentral Customer Care

**For immediate answers to common questions please take full advantage of our online resources!**

**THIS IS A SYSTEM GENERATED EMAIL, PLEASE DO NOT REPLY.**