To: ██████████████████████████████████

Cc: james | need mac help[████████████████ Rich Kahn████████████████

From: Sara | Need Mac Help

Sent: Fri 7/11/2014 6:52:08 PM

Subject: Re: Password not working still

Hi ████

How about Monday afternoon? 1:30pm?

Best,
Sara

On Jul 11, 2014, at 1:58 PM, ████████ wrote:

> I will need to make an appt with you to have this issue rectified. Possibly Mon or wed next week?

Sent from my iPhone

On Jul 11, 2014, at 1:30 PM, james | need mac help ████████████████████ wrote:

> Your Gmail password is ████████ try entering that & remember in keychain.
>
>
> James Ce
> ☐ Certified Support Professional 10.6
>
> Need Mac Help, Inc.
> ████████████
> http://needmachelp.com
>
> *Serving NYC since 1993*

On Jul 11, 2014, at 1:03 PM, ██████████████████████ wrote:

The drop down window keeps coming down that says:

Mail cannot connect to the Google account "Gmail"   Then there is a box to fill in with your password. I keep typing in ██████████ and the window goes up then comes right back down again. All mail I have tried to send is in mi Outbox. It is the same issue I had before exactly.

Sent from my iPhone

On Jul 11, 2014, at 12:58 PM, james | need mac help ████████████████████ wrote:

By "keychain"... What specifically is happening? What errors are you seeing?

James Ce
☐ Certified Support Professional 10.6

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████████████████

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On Jul 11, 2014, at 12:51 PM, ████████████████████ wrote:

I have downloaded the Microsoft and restarted computer and the keychain is still not working.

Sent from my iPhone