To: Sara | Need Mac Help[█████████████████]

Cc: james | need mac help[████████████████]; Rich Kahn[██████████████████];
█████████████████[██████]

From: ██████████

Sent: Fri 7/11/2014 7:30:22 PM

Subject: Re: Password not working still

Yes! Perfect. Thanks.

Sent from my iPhone

On Jul 11, 2014, at 3:28 PM, Sara | Need Mac Help <███████████████> wrote:

> Wednesday at 10am?

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On Jul 11, 2014, at 2:58 PM, █████████ wrote:

> Actually, I was just told ██████ needs help with her computer as
> well. She will be in NY late Monday. Could we have James to
> Jeffrey's home one day between Tues or wed?

Sent from my iPhone

On Jul 11, 2014, at 2:52 PM, Sara | Need Mac Help <███████████████> wrote:

> Hi Lesley,

How about Monday afternoon? 1:30pm?

Best,
Sara

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On Jul 11, 2014, at 1:58 PM, ███████████ wrote:

I will need to make an appt with you to have
this issue rectified. Possibly Mon or wed
next week?

Sent from my iPhone

On Jul 11, 2014, at 1:30 PM, james | need mac help
‹███████████████› wrote:

Your Gmail password is
!███████, try entering that
& remember in keychain.

James Ce
☐ Certified Support
Professional 10.6

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On Jul 11, 2014, at 1:03 PM, ███████████
‹███████████████› wrote:

The drop down
window keeps
coming down that
says:

Mail cannot connect to the Google account "Gmail"   Then
there is a box to fill
in with your
password. I keep
typing in
████████ and the

window goes up then comes right back down again. All mail I have tried to send is in mi Outbox. It is the same issue I had before exactly.

Sent from my iPhone

On Jul 11, 2014, at 12:58 PM, james | need mac help < ▓▓▓▓ > wrote:

By "keych ain"... What specific ally is happen ing? What errors are you seeing?

James Ce * Certifie d Suppor t Profess ional 10.6

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g NYC
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1993*

On Jul 11, 2014, at 12:51 PM, ▮▮▮▮▮▮▮

wrote:

I have downloaded the Microsoft and
restarted computer and the keychain is still
not working.

Sent from my iPhone