

**To:** Sara | Need Mac Help [REDACTED]  
**Cc:** Lesley Groff [REDACTED]; Rich Kahn [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 7/14/2014 1:31:48 PM  
**Subject:** Re: Wednesday appointment

Hi James,

I have got a new Mac and would like to install photoshop and other aps I had on my old Mac. Thank you

Sent from my iPhone

> On Jul 13, 2014, at 7:49 PM, Sara | Need Mac Help <[REDACTED]> wrote:  
>  
> Hi [REDACTED],  
>  
> Lesley asked us to book time for James to look at your machine on Wednesday.  
He'll see you at 10am.  
>  
> Can you please let me know what issue(s) you are having with your machine? Just  
so that I can estimate how much time he might need.  
>  
> Thanks!  
> Sara