

To: Evelyn H Rodriguez [REDACTED]
From: [REDACTED]
Sent: Sun 6/15/2014 3:08:02 PM
Subject: Re: reissue of [REDACTED] ticket

Thank you very much Evelyn..I rec'd the ticket around 9:27am today! thanks
On Jun 15, 2014, at 12:06 AM, Evelyn H Rodriguez <[REDACTED]> wrote:

Hi [REDACTED]

The ticket will get reissued tomorrow morning. The ticketing department closes at midnight, and only the tickets that expire same day take preference over ones that do not expire on the same day.

If you see you haven't received the email with the reissued ticket by 10am EST, please call back with the record locator. I'm sorry for the inconvenience.

I strive for excellence, and hope that I have provided you with great customer service. Please feel free to contact American Express Travel for your future travel needs.

Regards,

Evelyn H. Rodriguez | Travel Counselor
American Express Travel & Lifestyle Services
Hours of Operation: Saturday-Wednesday, 6:30pm - 2:30am EST
☎ ext [REDACTED] ☎ [REDACTED]

American Express made the following annotations

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American Express a ajouté le commentaire suivant le
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