

To: [REDACTED]
Cc: james | need mac help [REDACTED]; Rich Kahn [REDACTED]
From: Sara | Need Mac Help [REDACTED]
Sent: Mon 6/2/2014 6:38:57 PM
Subject: Re: Updates for my computer at JE's house

Hi [REDACTED]

Yes, it will be 2 hours for a Mavericks upgrade, so you will need two appointments -- one for each office. Wednesday?

Rich -- James recommends doing the iMac at Lex office first. He could do 10am on Wednesday and then go to 71st Street around 12:30pm-ish. Does that work for all?

Sara

On Jun 2, 2014, at 11:21 AM, [REDACTED] wrote:

OK, something I need to schedule you in to come and do? This week works...are you going to see Rich or anyone this week at Lex location?

On Jun 2, 2014, at 11:18 AM, james | need mac help wrote:

Yes, those should be installed.

At some point in the future, we need to upgrade the OS on both of your iMacs (71st & Lex Ave). Apple will announce the new OS today, and I don't want to let you be too far behind everyone else.

James Ce
 Certified Support Professional 10.6

Need Mac Help, Inc.
[REDACTED]
<http://needmachelp.com>

Serving NYC since 1993

On Jun 2, 2014, at 9:13 AM, Lesley Groff <lesley.jcc@gmail.com> wrote:

Hi James...my computer says there are updates needed for my computer at JE's house...

Safari 6.1.4
Itunes
Security Update 2014-002

Should I go ahead and update my computer with these things? I always hate to click "install" unless I know it is good to go..

Please let me know..
thanks, [REDACTED]