

**To:** Lesley Groff [REDACTED]  
**From:** [REDACTED]  
**Sent:** Wed 5/28/2014 10:43:24 AM  
**Subject:** Re: What are you cleaning today?

Even Norman remembered that his letter had said 11B.

The code was for 11B.

They clearly just went to 11J because that is what they are used to.

When she emailed me once before to request an apartment she mentioned 11J in particular.

Yes... It would be nice if they could do this small thing seeing as I am not sure what else they are doing. It would be nice to have some help where people are capable of doing something.

I am going to speak to them about it today and pass this on to them.

Sent from my iPhone

On May 27, 2014, at 12:28 PM, Lesley Groff <[REDACTED]> wrote:

I always give you the letters at least a day prior to arrival of guest to hopefully deter any issues...lets try to make sure the letters are printed and given to the doorman at least a day before the guest is due to arrive. It gets too confusing, and even worse, we could have people walking in on other guests...If you are not available to print and leave the letter, then ask [REDACTED] to do it for you...

On May 27, 2014, at 12:21 PM, [REDACTED] wrote:

Just reading all of this now. Got in late last night.

Dr bard went into 11j even though his letter said 11 b . Even the doorman had thought he was in B.

So [REDACTED] went into B.

Dr bard has done this before when he arrived early before I had put the letter and went straight to 11 J

Anyway... Maybe for the best, j is better

Sent from my iPhone

On May 27, 2014, at 9:07 AM, Lesley Groff <[REDACTED]> wrote:

hmmm. Dr. Bard is staying there...they said they would be gone by noon on Monday May 26th...i will find out when they plan to depart...thanks...Make sure [REDACTED] gets back to us regarding apt 11J..I think someone stayed there over the weekend and it will need cleaning..

On May 27, 2014, at 8:39 AM, [REDACTED] wrote:

Hi Lesley, Good morning! I'll be cleaning 10B and 11B but someone still in 11B. The guest supposed to check out yesterday right? I'll be in 10. B to start with. Let me know what time is the guest leaving in 11B. Thanks

On Tuesday, May 27, 2014, Lesley Groff [REDACTED] wrote:

Morning [REDACTED] hope you had a nice weekend. What apts are you cleaning today? I show you should clean 10B and 11B. [REDACTED] did someone stay in 11J? When does [REDACTED] clean?

Sent from my iPhone