

To: [REDACTED]  
From: Lesley Groff  
Sent: Sat 5/10/2014 2:45:39 AM  
Subject: Re: [REDACTED] NASHVILLE 10MAY14

Thx

Sent from my iPhone

On May 9, 2014, at 10:35 PM, [REDACTED] wrote:

Off to PB tmrw!

Sent from my iPhone

Begin forwarded message:

**From:** "Delta Air Lines" <[REDACTED]>  
**Date:** May 9, 2014 at 3:41:52 PM CDT  
**To:** [REDACTED]  
**Subject:** JENNIFER K NASHVILLE 10MAY14  
**Reply-To:** "Delta Air Lines" <[REDACTED]>  
[REDACTED]



## YOUR ITINERARY AND RECEIPT



### Please review before your trip:

Check in for your flight up to 24 hours prior to departure at [delta.com](http://delta.com) or with the Fly Delta app - also check flights, change seats, reserve car and hotels, and much more.

**To access your boarding pass at the airport,** print email now and scan at a Delta self-service kiosk.

Make changes to eligible electronic tickets through My Trips at [delta.com](http://delta.com).

If you need to contact Delta for assistance please call [REDACTED] or visit [delta.com/help](http://delta.com/help).

**Thanks for choosing Delta.**

Flight Confirmation #: [REDACTED] | Ticket #: [REDACTED]

**Your Flight Information**

Sat 10MAY				
LV 10:45am	NASHVILLE	AR 12:48pm	ATLANTA	<b>DELTA 1066</b> ECONOMY (Q)
LV 1:41pm	ATLANTA	AR 3:26pm	WEST PALM BEACH	<b>DELTA 768</b> ECONOMY (Q)

**Offset your Carbon Emissions**

We have partnered with The Nature Conservancy to allow you to offset your carbon emissions for this trip. Go to [delta.com/CO2](http://delta.com/CO2) to calculate your CO2 emissions and learn more about offsetting.

**Your Flight Details** [Manage Trip >](#)

Passenger Details	Flights	Seats
[REDACTED] SkyMiles #*****[REDACTED]	DELTA 1066 DELTA 768	See <a href="http://delta.com">delta.com</a> [REDACTED]

\*\*\*Visit [delta.com](http://delta.com) or use the Fly Delta app to view, select or change your seat  
If you purchased an Economy Comfort seat or a Trip Extra, please visit My Trips to access a receipt of your purchase.

**Receipt Information**

**Billing Details**

<b>Passenger:</b> [REDACTED]	<b>Payment Method:</b> [REDACTED]	<b>Ticket Number:</b> [REDACTED]
<b>FARE:</b>	348.84 USD	
<b>Taxes/Carrier-imposed Fees:</b>	46.66	
<b>Ticket Amount:</b>	<b>395.50 USD</b>	

This ticket is non-refundable unless issued at a fully refundable fare. Some fares may not allow changes. If allowed, any change to your itinerary may require payment of a change fee and increased fare. Failure to appear for any flight without notice to Delta will result in cancellation of your remaining reservation.

Note: When using certain vouchers to purchase tickets, remaining credits may not be refunded. Additional charges and/or credits may apply and are displayed in the sections below.

**Details - Taxes/Carrier-imposed Fees**

**Total:** 46.66  
**Itemized:** 5.00 AY 7.50 XF 8.00 ZP 26.16 US

**Fare Details**

[Redacted]

**Ticketing Details**

Passenger:	Ticket #:	Place of Issue:	Issue Date:	Expiration Date:
[Redacted]	[Redacted]	[Redacted]	09MAY14	09MAY15

**Baggage Fees**

Thank you for being a valued customer. The fees below are based on your original ticket purchase information. If you qualify for free or discounted checked baggage, this will be taken into account when you check in.

Airline Rule Applied	Origin	Destination	Baggage			Tax	Total
Sat 10 May 2014							
DELTA	BNA	ATL	FREE <sup>1</sup> CARRY ON	\$25 FIRST	\$35 SECOND	\$0.00	\$60.00
DELTA	ATL	PBI	FREE <sup>1</sup> CARRY ON	FREE FIRST	FREE SECOND	\$0.00	\$0.00
Visit <a href="http://delta.com">delta.com</a> for details on baggage embargos that may apply to your itinerary.							\$60.00

1: On Delta-operated flights, you may carry on one bag and a small personal item free of charge. Carry-on allowances may differ and fees may apply for flights operated by carriers other than Delta. Contact the operating carrier for detailed carry-on limitations and charges.

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At the time of check in with Delta for Delta-marketed and Delta-operated flight(s) (including Delta connection), SkyMiles Medallion® members, SkyTeam Elite & Elite Plus and active US Military personnel are eligible for fee waivers and other benefits.

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At the time of check in with Delta for Delta-marketed and Delta-operated flight(s) (including Delta connection), Basic Cardmembers with a Gold, Platinum, or Reserve Delta SkyMiles Credit Card from American Express are eligible for the first bag fee waiver. Waiver is only for normal bag fee, if any, for the first checked bag that is not overweight or oversized under Delta's applicable rules as set forth in Delta's contract of carriage. See [delta.com/firstbagfree](http://delta.com/firstbagfree) for more details.

A standard checked bag with Delta may be up to 50 lbs and 62 linear inches (per piece). Additional fees apply for oversized, overweight, and/or additional pieces of checked baggage. Please review Delta's baggage guidelines for details. Weight and size restrictions may vary when checking baggage on carriers other than Delta. Contact the operating carrier for detailed checked baggage allowances. You must be checked in at the gate by the applicable check-in deadlines or your reservation may be cancelled. Please review Delta's check-in requirement guidelines for details. Check-in requirements vary by airline, so if your ticket includes travel on other airlines, please check with the operating carrier on your ticket.

Do you have comments about our service? Please email us to share them.

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- Our rights and limits of our liability for delay of failure to perform service, including schedule change, substitution of alternative air carriers or aircraft, and rerouting.
- Our policy on overbooking flights, and your rights if we deny you boarding due to an oversold flight.

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