

To: [REDACTED]
From: Lesley Groff
Sent: Wed 4/30/2014 1:07:02 PM
Subject: Re:

Holy cow. Thank god you called !

Sent from my iPhone

On Apr 30, 2014, at 8:27 AM, [REDACTED] <[REDACTED]> wrote:

> I couldn't reach air France to check that the flight was in time so I called them and asked them to check for me. Gave them the record locator from the confirmation that I had right in front of me and they didn't have the flight. Can you imagine if I hadn't called!!!!!!!

>

> Sent from my iPhone

>

>> On Apr 29, 2014, at 8:53 PM, Lesley Groff <[REDACTED]> wrote:

>>

>> How did you even know this happened ? Did they call you?

>>

>> Sent from my iPhone

>>

>>> On Apr 29, 2014, at 7:52 PM, [REDACTED] <[REDACTED]> wrote:

>>>

>>> Les amex completely f'ckd up and dropped his reservation for tonight!!!! Can you believe it!!!!!!! After they had sent us proof and confirmation of it and even assigned seats!

>>> They have had to reissue the ticket. Can you please forward me anything they send to you