

**To:** [REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 4/30/2014 12:47:33 AM  
**Subject:** Re:

Holy cow. You gotta be kidding me!? What freaking happened!? I'm glad they are set now but I am calling Amex to or row to get a complete play by play of how this can happen!? I'm so sorry this happened on your watch. I'm sure you are stressed. Please let me know all is ok now.

Sent from my iPhone

On Apr 29, 2014, at 7:52 PM, [REDACTED] wrote:

> Les amex completely f'ckd up and dropped his reservation for tonight!!!! Can you believe it!!!!!!! Afttrer they had sent us proof and confirmation of it and even assigned seats!  
> They have had to reissue the ticket. Can you please forward me anything they send to you