

To: [REDACTED] Janusz Banasiak [REDACTED]
From: Lesley Groff
Sent: Sun 4/13/2014 11:04:48 PM
Subject: Fwd: [REDACTED]

In case she forgets to send to you

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: April 13, 2014, 6:35:10 PM EDT
To: Lesley Groff [REDACTED]
Subject: Fwd: [REDACTED]

My [REDACTED]

Begin forwarded message:

From: "Delta Air Lines" <[REDACTED]>
Subject: [REDACTED]
Date: April 13, 2014 at 6:25:54 PM EDT
To: [REDACTED]
Reply-To: "Delta Air Lines" <[REDACTED]>

[REDACTED] Comment/Complaint ? [REDACTED]

YOUR ITINERARY AND RECEIPT

Please review before your trip:

To access your boarding pass at the airport, print email now and scan at a Delta self-service kiosk.

Check in for your flight up to 24 hours prior to departure at delta.com or with the Fly Delta app - also check flights, change seats, reserve car and hotels, and much more.

Make changes to eligible electronic tickets through My Trips at delta.com.

If you need to contact Delta for assistance please call [REDACTED] or visit

Thanks for choosing Delta.

Flight Confirmation #: [REDACTED]

Your Flight Information

Wed 16APR

LV [REDACTED]

ECONOMY (K)
Snacks For Sale

Please note that our New York-LaGuardia Airport (LGA) flights now depart from Terminal C, as well as from Terminal D and the Marine Air Terminal. As gate and terminal information are subject to change, it's best to check within 4 hours of your flight's departure via Online Check-in, Flight Status or the Fly Delta app. Gates C15 - C32 are located in Terminal C and gates D1 - D11 are located in Terminal D.

Offset your Carbon Emissions

We have partnered with The Nature Conservancy to allow you to offset your carbon emissions for this trip. Go to delta.com/CO2 to calculate your CO2 emissions and learn more about offsetting.

Your Flight Details [Manage Trip >](#)

Passenger Details

Flights

Seats

[REDACTED]
SkyMiles # [REDACTED]

[REDACTED]

[See delta.com](#)

***Visit delta.com or use the Fly Delta app to view, select or change your seat

If you purchased an Economy Comfort seat or a Trip Extra, please visit My Trips to access a receipt of your purchase.

Receipt Information

Billing Details

Receipt # [REDACTED]

Payment Method:
PAYPAL

Ticket Number:
00623576337731

FARE: 268.84 USD
Taxes/Carrier-imposed Fees: 31.16
Ticket Amount: 300.00 USD

This ticket is non-refundable unless issued at a fully refundable fare. Some fares may not allow changes. If allowed, any change to your itinerary may require payment of a change fee and increased fare. Failure to appear for any flight without notice to Delta will result in cancellation of your remaining reservation.

Note: When using certain vouchers to purchase tickets, remaining credits may not be refunded. Additional charges and/or credits may apply and are displayed in the sections below.

Details - Taxes/Carrier-imposed Fees

Total: 31.16
Itemized: 2.50 AY 4.50 XF 4.00 ZP 20.16 US

Fare Details

NYC DL PBI268.84KA00A00P USD268.84END ZP LGA XF LGA4.5

Ticketing Details

Passenger:	Ticket #:	Place of Issue:	Issue Date:	Expiration Date:
JENNIFER KALIN	[REDACTED]	LAXWEB	13APR14	13APR15

Baggage Fees

Thank you for being a valued customer. The fees below are based on your original ticket purchase information. If you qualify for free or discounted checked baggage, this will be taken into account when you check in.

Airline Rule Applied	Origin	Destination	Baggage	Tax	Total
Wed 16 Apr 2014					
DELTA	LGA	PBI	FREE ¹ CARRY ON	\$0.00	\$60.00
			\$25 FIRST		
			\$35 SECOND		
Visit delta.com for details on baggage embargos that may apply to your itinerary.					\$60.00

1: On Delta-operated flights, you may carry on one bag and a small personal item free of charge. Carry-on allowances may differ and fees may apply for flights operated by carriers other than Delta. Contact the operating carrier for detailed carry-on limitations and charges.

BusinessElite/First/Business Class weight allowance reverts to 50 lbs for all checked bags beyond the regular free allowance. Travelers to/from Key West, Florida are limited to one checked bag.

At the time of check in with Delta for Delta-marketed and Delta-operated flight(s) (including Delta connection), SkyMiles Medallion® members, SkyTeam Elite & Elite Plus, Alaska MVP & MVP Gold and active US Military personnel are eligible for fee waivers and other benefits. For more details, visit delta.com/baggage.

At the time of check in with Delta for Delta-marketed and Delta-operated flight(s) (including Delta connection), Basic Cardmembers with a Gold, Platinum, or Reserve Delta SkyMiles Credit Card from American Express are eligible for the first bag fee waiver. Waiver is only for normal bag fee, if any, for the first checked bag that is not overweight or oversize under Delta's applicable rules as set forth in Delta's contract of carriage. See delta.com/firstbagfree for more details.

A standard checked bag with Delta may be up to 50 lbs and 62 linear inches (per piece). Additional fees apply for oversize, overweight, and/or additional pieces of checked baggage. Please review Delta's baggage guidelines for details. Weight and size restrictions may vary when checking baggage on carriers other than Delta. Contact the operating carrier for detailed checked baggage allowances. You must be checked in at the gate by the applicable check-in deadlines or your reservation may be cancelled. Please review Delta's check-in requirement guidelines for details. Check-in requirements vary by airline, so if your ticket includes travel on other airlines, please check with the operating carrier on your ticket.

Do you have comments about our service? Please email us to share them.

Questions regarding your upcoming flight? Please contact us at the following:

Delta [REDACTED]

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- Our rights and limits of our liability for delay or failure to perform service, including schedule change, substitution of alternative air carriers or aircraft, and rerouting.
- Our policy on overbooking flights, and your rights if we deny you boarding due to an oversold flight.

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