

To: [REDACTED]
From: Robert
Sent: Sun 4/6/2014 12:07:47 PM
Subject: RE: Your appointment has been confirmed.

ok

From: [REDACTED]
Sent: Saturday, April 05, 2014 5:20 PM
To: Bob Caffrey
Subject: Fwd: Your appointment has been confirmed.

Bob!! Optimum will come this wed between 11-2! You have to be there to sign paper work and make sure they do what you need. We are getting 5 boxes.

Sent from my iPhone

Begin forwarded message:

From: Optimum <NoReply@cablevision.com>
Date: April 5, 2014, 4:47:09 PM EDT
To: [REDACTED]
Subject: Your appointment has been confirmed.



Thanks for choosing Optimum. We're looking forward to getting your TV, phone and/or internet service up and running. In the meantime, here's some helpful information about your upcoming installation:

Appointment date: 04-09-2014

Appointment time frame: 11AM-2PM

Name on account: [REDACTED]

Contact phone number: [REDACTED]

Watch for more reminders as we get closer to the day of your appointment to give you a better idea of exactly when to expect us.

If you're currently an Optimum customer and are moving, bring all your equipment to your new place. The technician will handle the rest, and even take back equipment you no longer need.

Sometimes things change, so if you need to reschedule your appointment, visit optimum.net/support to call or live chat with us 24/7. You can also visit an Optimum Store. [Click here](#) for a list of stores.

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