

To: [REDACTED]
From: Lesley Groff
Sent: Fri 3/21/2014 5:01:05 PM
Subject: Re: Ticket on HOLD for [REDACTED]

ok, great. I will purchase ...it is fully refundable.

On Mar 21, 2014, at 12:53 PM, [REDACTED]

Looks great.

Sent from my iPhone

On Mar 21, 2014, at 8:29 PM, Lesley Groff <lesley.jee@gmail.com> wrote:

Below ticket on HOLD for [REDACTED] \$1084.34 Fully Refundable. [REDACTED] while I was on with the Amex agent the last seat on the connecting flight you had found was taken! Therefore, We have reserved the AF#9812 at 8:40pm instead (a little longer layover) Below ticket actually prices out better (as the other flight was biz only and jumped the price to \$1413.34) Was there a return to look at? Please advise if I should purchase this ticket.

Begin forwarded message:

From: "American Express Travel"
<AmericanExpressTravel@trondent.com>
Subject: Travel arrangements for [REDACTED]
[REDACTED] traveling on 03/23/2014
Date: March 21, 2014 12:51:23 PM EDT
To: lesley.jee@gmail.com

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:

<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website.

Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.

This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on

March 22,

or this entire reservation will automatically cancel.

Record Locator: [REDACTED]

Traveler: [REDACTED]

Flight Information:

Reserved: AIR FRANCE 1945

Class: Premium Economy

Seats: Unassigned

Departs: Moscow Svo, RUSSIA - SVO

Date: Mar 23,2014 Time: 5:10 PM

Arrives: Paris De Gaulle, FRANCE - CDG

Date: Mar 23,2014 Time: 6:10 PM

Flight Information:

Reserved: AIR FRANCE 9812

OPERATED BY ALITALIA C.A. I S.P.A.

Class: Premium Economy

Seats: Unassigned

Departs: Paris De Gaulle, FRANCE - CDG

Date: Mar 23,2014 Time: 8:40 PM

Arrives: Milan Linate, ITALY - LIN

Date: Mar 23,2014 Time: 10:10 PM

Airline Confirmation Numbers:

AIR FRANCE [REDACTED]

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

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Agency.

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