

To: [REDACTED]  
From: [REDACTED]  
Sent: Tue 3/11/2014 11:08:00 AM  
Subject: Re: [REDACTED]

so we are confirmed for 1pm on Tues. March 18th...

done! thanks

On Mar 10, 2014, at 9:31 PM, [REDACTED]

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
[REDACTED]

-----Original Message-----  
From: [REDACTED]  
Sent: Monday, March 10, 2014 02:01 PM  
To: [REDACTED]  
Subject: Re: [REDACTED]

HI Carol...I spoke to my builder and he says the floor guys will not be at the house until march 19th..so I am back to asking if you could meet me on Mon. 17 or Tues. 18th again...Before you said you could do Tues. 18th in the afternoon. Would 1pm work for you?

On Mar 9, 2014, at 8:40 PM, [REDACTED] wrote:

Hey,

I am booked solid this week, and do work weekends, but this Saturday and Sunday, I have to be at Costco to launch the new program. Let's keep it for the 24th.

Carol

Carol Tomassetti  
FRAME Creations  
[REDACTED]

-----Original Message-----

[REDACTED]  
Sent: Sunday, March 9, 2014 01:06 PM

**To:** [carol@framecreations.com](mailto:carol@framecreations.com)

**Subject:** Re: [REDACTED]

Wait! I just remembered, our floors are to be stained the week of the 17th and no one will be allowed in...I could do tomorrow or Tues. at 10:30 or 11...not sure if you work weekends..but I could do Sunday March 16th..otherwise, we wait until Mon. 24th...

On Mar 9, 2014, at 1:01 PM, [REDACTED]

No. I am sorry. I already have an appointment booked for that time. But, I will call her in the morning and see if I can change it. I will let you know. Thanks.

Carol Tomassetti

FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484



-----Original Message-----

**From:** [REDACTED]  
**Sent:** Sunday, March 9, 2014 11:13 AM  
**To:** [REDACTED]  
**Subject:** Re: Lesley Groff

Would 10:30 or 11am be possible for you?

Sent from my iPhone

On Mar 9, 2014, at 10:30 AM, [carol@framecreations.com](mailto:carol@framecreations.com) wrote:

Tuesday the 18th, in the afternoon?

Carol Tomassetti

FRAME Creations



-----Original Message-----

**From:** Lesley Groff [REDACTED]  
**Sent:** Sunday, March 9, 2014 09:52 AM  
**To:** [REDACTED]

**Subject:** Re: [REDACTED]

Ok. You know.. I think we should meet sooner. My builder really thinks we will be mid April. By any chance are you available next Monday 17 or tues 18?

Lesley

Sent from my iPhone

On Mar 9, 2014, at 9:34 AM, [carol@framecreations.com](mailto:carol@framecreations.com) wrote:

Also, the production time for custom shutter this month is running at about four weeks. We schedule an installation day as soon as they come in. Thanks.

Carol Tomassetti  
FRAME Creations



----- Original Message -----

**From:** [REDACTED]  
**Sent:** Friday, March 7, 2014 04:53 PM  
**To:** [REDACTED]  
**Subject:** Re: Lesley Gron

terrific! thank you for the info on the program ...Another quick question.. production time for custom shutters? and then how long until I get on the in schedule (if you can guesstimate it)...My builder is now saying we should be move come mid April...but I still think it will be May 1 ! (ha! cause everything longer than he predicts...)

Thanks, Lesley

On Mar 6, 2014, at 8:56 PM, [REDACTED]

Hi [REDACTED]

I have penciled you in for March 31st. This is the Costco shop at home program, meaning we have you design and install all products. The brand Costco is now offering is the Graber brand draperies, blinds, shading, and shutters. There is no charge for the estimate. The pricing for the product and installation is very competitive.

Attached is a copy of what you need to spend in order to get the Costco Cash Card. Please feel free to call me if you have any questions. I will confirm our appointment later on in the month. I hope all goes well with the new home and I look forward to working with you.

Carol  
Carol Tomassetti  
FRAME Creations



-----Original Message-----

**From:** [Redacted]  
**Sent:** Thursday, March 9, 2017 10:30 AM  
**To:** [Redacted]  
**Subject:** [Redacted]

Hi Carol...thank you for your call yesterday. I'd like you to explain a little further about the Costco program...I know you said we receive the 'costco' pricing on gift cards...how much do you have to spend in order to receive the gift card? I would like to pencil in an appointment with you for Monday March 13, 2017 at 10:30am. My new construction home is located at 159 Oenoke Ridge in New Canaan. thank you, Lesley Groff

<costco cash card 001.jpg>