

**To:** [REDACTED]  
**From:** [REDACTED]  
**Sent:** Fri 3/7/2014 6:13:01 PM  
**Subject:** Re: Ticket option on HOLD per [REDACTED] for [REDACTED]

good deal...when you receive the confirm, please send to me also so I can include on JE's itinerary

On Mar 7, 2014, at 1:02 PM, [REDACTED] <[REDACTED]> wrote:

I managed to change her ticket through AA with a 60 usd fee only. Leaving on March 12 in the evening. waiting for the email confirmation.

On Fri, Mar 7, 2014 at 12:52 PM, [REDACTED] > wrote:

Below ticket option on HOLD for [REDACTED]...[REDACTED] found this on her website...I went ahead and put on HOLD for just in case. \$483.10 non refundable.

Begin forwarded message:

**From:** "American Express Travel"  
<AmericanExpressTravel@trondent.com>  
**Subject:** Travel arrangements for [REDACTED] traveling on 03/12/2014  
**Date:** March 7, 2014 12:49:27 PM EST  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [1-877-877-0987](tel:1-877-877-0987).

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details: <https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter

your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

**THIS ITINERARY IS A RESERVATION ONLY.**

This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on March 07, or this entire reservation will automatically cancel.

Record Locator: IOKLAM

Traveler: [REDACTED]

**Flight Information:**

Reserved: NORWEGIAN AIR SHUTTLE 7006  
OPERATED BY EUROATLANTIC AIRWAYS

Class: Economy

Seats: Unassigned

Departs: New York JFK, NY - JFK

Date: Mar 12,2014 Time: 9:30 PM

Arrives: Stockholm Arlanda, SWEDEN - ARN

Date: Mar 13,2014 Time: 10:15 AM

**Flight Information:**

Reserved: NORWEGIAN AIR SHUTTLE 4313

Class: Economy

Seats: Unassigned

Departs: Stockholm Arlanda, SWEDEN - ARN

Date: Mar 13,2014 Time: 6:05 PM

Arrives: Paris Orly, FRANCE - ORY

Date: Mar 13,2014 Time: 8:45 PM

**Airline Confirmation Numbers:**

NORWEGIAN AIR SHUTTLE 3ZOC5B

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As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call [866-529-6553](tel:866-529-6553).

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

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Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

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