

**To:** [REDACTED]  
**Cc:** Richard Kahn [REDACTED]; Sara Rychtarik [REDACTED]  
**From:** james | need mac help  
**Sent:** Wed 2/19/2014 2:40:25 PM  
**Subject:** Re: No Internet at JE's house!!

I can connect to the Citrix login page. That means TimeWarner is up.

Are you still offline? I'm at a client in the west 50s, so I can be there in 30 min or so. Does someone have keys to the server closet?

James Ce  
 Certified Support Professional 10.6

Need Mac Help, Inc.  
[REDACTED]  
<http://needmachelp.com>

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On Feb 19, 2014, at 9:22 AM, [REDACTED] wrote:

Great. Thank you

Sent from my iPhone

On Feb 19, 2014, at 9:21 AM, Richard Kahn <[REDACTED]> wrote:

bella is going to call time warner now  
Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue, 4th Floor,  
New York, New York 10022

[REDACTED]

On Feb 19, 2014, at 9:20 AM, [REDACTED] wrote:

I just arrived the house and have no Internet. Lyn has been here since yesterday and says she had no Internet last night! Can we get help?

Sent from my iPhone