

To: james | need mac help [REDACTED]
Cc: Richard Kahn [REDACTED] Sara Rychtarik [REDACTED]
From: [REDACTED]
Sent: Wed 2/19/2014 2:48:43 PM
Subject: Re: No Internet at JE's house!!

I have the keys to server room and will see you shortly. Thanks!

Sent from my iPhone

On Feb 19, 2014, at 9:40 AM, james | need mac help <[REDACTED]> wrote:

I can connect to the Citrix login page. That means TimeWarner is up.

Are you still offline? I'm at a client in the west 50s, so I can be there in 30 min or so. Does someone have keys to the server closet?

James Ce
 Certified Support Professional 10.6

Need Mac Help, Inc.
[REDACTED]
<http://needmachelp.com>

Serving NYC since 1993

On Feb 19, 2014, at 9:22 AM, [REDACTED] wrote:

Great. Thank you

Sent from my iPhone

On Feb 19, 2014, at 9:21 AM, Richard Kahn <[REDACTED]> wrote:

bella is going to call time warner now
Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue, 4th Floor,
New York, New York 10022
[REDACTED]

On Feb 19, 2014, at 9:20 AM, [REDACTED] wrote:

I just arrived the house and have no Internet.
Lyn has been here since yesterday and says
she had no Internet last night! Can we get
help?

Sent from my iPhone