

To: james | need mac help [REDACTED]
From: [REDACTED]
Sent: Wed 2/19/2014 10:04:39 AM
Subject: Re: Jeffrey's Home Next Week

Ok sounds good. We will figure out. ...and I am going to Jeffrey's today. I'm sure all will be super.
Thanks

Sent from my iPhone

On Feb 18, 2014, at 6:06 PM, james | need mac help [REDACTED] wrote:

Hi [REDACTED]

I just realized that the software install I need to do on Jeffrey's laptop to view the security cameras can't be done without Rich Barnett. I need him to provide the credentials and to call the vendor that installed the system to walk me through configuring it.

We'll need to schedule this for a time when Rich B & Jeffrey's laptop are both available.

I hope everything is satisfactory with your iMac tomorrow.

Thanks!

--
James Ce
 Certified Support Professional 10.6

Need Mac Help, Inc.
[REDACTED]
<http://needmachelp.com>

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On Feb 13, 2014, at 8:11 AM, [REDACTED] wrote:

Ok thx

Sent from my iPhone

On Feb 13, 2014, at 8:10 AM, james | need mac help [REDACTED] wrote:

I heard back from Rich Barnett late last night. He is out from tomorrow until the 24th. It can wait until after he

returns.

Thanks!

James Ce
□ Certified Support Professional 10.6

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[REDACTED]
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On Feb 13, 2014, at 7:59 AM, [REDACTED] wrote:

I have changed Jeffrey's flight back to NY. He will now arrive Thursday Feb 20th at 10:30am. He will be at the house by around 11:30am or so. Can you get everything you wish done prior to his arrival (and count on it all working smoothly :) ? Maybe Tuesday would be better? Since you are booked wed?

Sent from my iPhone

On Feb 12, 2014, at 9:41 PM, james | need mac help
[REDACTED] wrote:

Hi Rich,

After pow-wowing with Bill Murphy, we've concluded that I need to call TimeWarner and have them change the configuration on the modem & fix the settings on AirPort Extreme "Main 001".

I'd like to setup the new base station in the second floor library at the same time.

Will you be available to host me on Thursday AM?

James Ce

☐ Certified Support
Professional 10.6

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On Feb 12, 2014, at 2:54 PM, [REDACTED] wrote:

ok, should be fine
for James to go on
thursday if this is
what Rich and
James decide
on...just I will not
be there...but that is
ok...I will be at the
house on Wed. and
if i have any
questions/concerns
I will email James...

On Feb 12, 2014, at 2:49 PM, Sara | Need Mac Help

[REDACTED]
[REDACTED] wrote:

Hi
[REDACTED]

James
is
booked
all day
next
Wedne
sday.
Thurs
day

and
Friday
are
free at
the
momen
t,
though
.

Best,

Sara

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On Feb
12,
2014,
at 2:46
PM,



wrote:

James, I will work from Jeffrey's home next week on Wed. Feb. 19th...might it be possible for you to come this day and take care of what you need to do?

