

**To:** Robert [REDACTED]  
**From:** [REDACTED]  
**Sent:** Wed 2/26/2014 12:53:22 PM  
**Subject:** Re: [REDACTED] Hardware

If you think best to use norbit let me know so I cancel appt with Martin. I don't know how much you pay Norbit but it seems like it would be less than \$1250!? I will be getting other hardware end of this week I hope. I should also have all the towel bars etc to bring over. Did you get a chain and sign? Even if we put it up for the picture for Chubb and then return it all to the store it's ok by me. But they need the picture

Sent from my iPhone

On Feb 25, 2014, at 9:08 PM, "Robert" [REDACTED] wrote :

That's ok as long as we get it done soon. I can also have Norbit do it tomorrow. That may be the best way. We got a rhythm going, don't want to break the flow.

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**From:** [REDACTED]  
**Sent:** Tuesday, February 25, 2014 11:26 AM  
**To:** [REDACTED] Bob Caffrey  
**Subject:** Fwd: [REDACTED] Hardware

i am going to meet Martin (Kate's carpenter/boyfriend) on Sat. at 3pm so he can give me a quote on installing the hardware for the whole house...Bob, this is the same gal that gave me the tile guy, Rafal...Rafal is trying to stop by the house one day this week so you can show him what needs to be done in the Master Bath as well as re-caulk Ty's bathroom.

Begin forwarded message:

**From:** [REDACTED]  
**Subject: FW:** [REDACTED] Hardware  
**Date:** February 25, 2014 10:50:28 AM EST  
**To:** [REDACTED]

Hi [REDACTED],

I have attached your copy of your installation contract. Since the hardware was not available at the time of installation we now have to charge to come back. The cost to install your hardware would \$1,250.00. Please let me know if you want us to do this. Thanks again

Pauline Young-Robb  
[REDACTED]  
[REDACTED] Norwalk CT  
[nukitchens.com](http://nukitchens.com)