

To: Robert [REDACTED]
From: [REDACTED]
Sent: Mon 2/10/2014 4:57:56 PM
Subject: Re: Turnkey Millwork RFQ Submission - [REDACTED] - Arched

the attachment is of pictures...not the invoice...I just double checked...in the verbiage the guy says he will need the remaining balance of \$6481...but I'd like to have the whole invoice...do you want me to email him and ask him for it?

On Feb 5, 2014, at 8:48 AM, Robert <[REDACTED]> wrote:

> The pergola is ready
>
> -----Original Message-----
> From: Hayes, Will [mailto:[REDACTED]]
> Sent: Wednesday, February 05, 2014 8:40 AM
> To: Robert
> Subject: RE: Turnkey Millwork RFQ Submission - [REDACTED] - Arched
>
> Good Morning Robert,
>
> Attached are photos of your pergola being palletized. We will need the
> remaining balance of \$6,481 prior to us shipping the pergola. If you could
> fill out the attached credit card authorization form I will get your pergola
> on the road. Please let me know if you have any questions.
>
> Thank you,
>
> William Hayes
> Technical Sales Manager
> Turnkey Millwork, Inc.
> [REDACTED]
> Raleigh, NC 27617
>
> [REDACTED]
>
>
> -----Original Message-----
> From: Hayes, Will
> Sent: Friday, January 31, 2014 1:12 PM
> To: 'Robert'
> Subject: RE: Turnkey Millwork RFQ Submission - [REDACTED] - Arched
>
> Robert,
>
> Attached are some documents detailing the installation or your pergola.
> The first document is about installing our pergola column mounting kits for
> the (4) outer columns that will receive these kits, the second document is
> showing how to install our rafter-to-beam attachment plates, and the third
> document explains how to install the rafters over the threaded rod sticking
> out of the beams. The threaded rod is used as a support rod to keep the
> rafters from wanting to lay down due to their shape.
>
> Please look these over over the weekend and let me know if you have any
> questions.
>
> Thanks,
>

> William Hayes
> Technical Sales Manager
> Turnkey Millwork, Inc.

> [REDACTED]
> Raleigh, NC 27617

> [REDACTED]
> [REDACTED]
> [REDACTED]
> [REDACTED]

> -----Original Message-----

> From: Hayes, Will
> Sent: Thursday, January 30, 2014 1:44 PM
> To: 'Robert'
> Cc: Hayes, Will
> Subject: RE: Turnkey Millwork RFQ Submission - [REDACTED] - Arched

> Robert,

> I just wanted to email you an update. The weather here has put us a couple
> of days behind. Your pergola has been machined but needs to be assembled.
> Assembly will be here tomorrow to start working on your pergola, so by early
> next week we should have your pergola complete. I will email you Tuesday to
> let you know where we stand.

> Thanks,

> William Hayes
> Technical Sales Manager
> Turnkey Millwork, Inc.

> [REDACTED]
> Raleigh, NC 27617

> [REDACTED]
> [REDACTED]
> [REDACTED]

> -----Original Message-----

> From: Hayes, Will
> Sent: Friday, January 17, 2014 11:29 AM
> To: 'Robert'
> Subject: RE: Turnkey Millwork RFQ Submission - [REDACTED] - Arched

> Robert,

> What is the ship-to address?

> Thanks,

> William Hayes
> Technical Sales Manager
> Turnkey Millwork, Inc.

> [REDACTED]
> Raleigh, NC 27617

> [REDACTED]
> [REDACTED]
> [REDACTED]

>

> -----Original Message-----
> From: Robert [mailto:████████████████████]
> Sent: Friday, January 17, 2014 6:27 AM
> To: Hayes, Will
> Subject: RE: Turnkey Millwork RFQ Submission - ██████████ - Arched
>
> Thanks.
>
> -----Original Message-----
> From: Hayes, Will [mailto:████████████████████]
> Sent: Thursday, January 16, 2014 4:13 PM
> To: Robert
> Subject: RE: Turnkey Millwork RFQ Submission - ██████████ - Arched
>
> I am pushing to ship the pergola by the end of January, 1/31. I will let
> you know how we are doing late next week.
>
> Thanks,
>
> William Hayes
> Technical Sales Manager
> Turnkey Millwork, Inc.
> ██████████
> Raleigh, NC 27617
>
> ██████████
>
> ██████████
>
> ██████████
>
> -----Original Message-----
> From: Robert ██████████
> Sent: Thursday, January 16, 2014 4:10 PM
> To: Hayes, Will
> Subject: RE: Turnkey Millwork RFQ Submission - ██████████ - Arched
>
> Ok got. Whats the ETA?
>
> -----Original Message-----
> From: Hayes, Will ██████████
> Sent: Wednesday, January 15, 2014 10:51 AM
> To: Robert
> Subject: RE: Turnkey Millwork RFQ Submission - ██████████ - Arched
>
> Robert,
>
> Attached is your receipt for the 50% down payment.
>
> Thank you,
>
> William Hayes
> Technical Sales Manager
> Turnkey Millwork, Inc.
> ██████████
> Raleigh, NC 27617
>
> ██████████

>
> -----Original Message-----
> From: Robert [REDACTED]
> Sent: Wednesday, January 15, 2014 9:02 AM
> To: Hayes, Will
> Subject: RE: Turnkey Millwork RFQ Submission - [REDACTED] - Arched
>
> Here it is sorry
>
> -----Original Message-----
> From: Hayes, Will [REDACTED]
> Sent: Wednesday, January 15, 2014 8:33 AM
> To: Robert
> Cc: Hayes, Will
> Subject: RE: Turnkey Millwork RFQ Submission [REDACTED] - Arched
>
> Robert,
>
> Attached is your revised quote, paint technical bulletin, and credit card
> authorization form. Please let me know if you have any questions.
>
> Thanks,
>
> William Hayes
> Technical Sales Manager
> Turnkey Millwork, Inc.
> [REDACTED]
> Raleigh, NC 27617
>
> [REDACTED]
>
> -----Original Message-----
> From: Robert [mailto:[REDACTED]]
> Sent: Sunday, December 15, 2013 2:26 PM
> To: Hayes, Will
> Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched
>
> I have found what I want. Can you do the attached?
>
> Thanks
> Robert Caffrey Berkeley Construction LLC.
>
> -----Original Message-----
> From: Hayes, Will [mailto:[REDACTED]]
> Sent: Friday, December 06, 2013 2:53 PM
> To: Robert
> Subject: RE: Turnkey Millwork RFQ Submission - [REDACTED]
>
> Robert,
>
> Do you want both the beams and rafter to be 2x10s, or do you want 2x10 beams
> and 2x8 rafters?
>
> Thanks,
>
> William Hayes
> Technical Sales Manager

> Turnkey Millwork, Inc.
> [REDACTED]
> Raleigh, NC 27617

> [REDACTED]

> -----Original Message-----

> From: Robert [REDACTED]
> Sent: Friday, December 06, 2013 1:59 PM
> To: Hayes, Will
> Subject: RE: Turnkey Millwork RFQ Submission - [REDACTED]

> William,

> Thanks for the quote. I was thinking that 10 inch columns would look more
> subsatantial and I think 2x10 rafters would also be better. What would the
> price of that kit be?

> -----Original Message-----

> From: Hayes, Will [REDACTED]
> Sent: Friday, December 06, 2013 9:56 AM
> To: [REDACTED]
> Cc: Hayes, Will; Walser, Mike [REDACTED]
> Subject: RE: Turnkey Millwork RFQ Submission - [REDACTED]

> Good Morning Robert,

> Thank you again for your interest in our cellular PVC pergola systems.
> Working with your 16x16 concrete patio, I would recommend a 14x14 column
> footprint pergola leaving you around 5"-6" of clearance from the edge of the
> patio to the edge of the column's base. Attached is a generic drawing of
> our 14x14 freestanding pergola. Your requested pergola will have 8"x8'
> square fiberglass columns instead of the pictured 10"x8' round fiberglass
> columns.

> Your delivered price for a 14x14 freestanding cellular PVC pergola is
> \$8,710.75. This price includes: 4 - 8"x8' square fiberglass columns, 4 -
> pergola column mounting kits, 4 - 18' beams, 13 - 18' rafters, and all
> necessary hardware. Our payment terms are 50% down and the balance due
> prior to shipping. We will send digital photos of your completed pergola
> before asking for final payment. Payment can be made with check or credit
> card.

> Please feel free to contact me if you have any questions.

> Thanks,

> William Hayes
> Technical Sales Manager
> Turnkey Millwork, Inc.
> [REDACTED]
> Raleigh, NC 27617

> [REDACTED]

> -----Original Message-----
> From: Turnkey Millwork RFQ Submission
> [REDACTED]
> Sent: Thursday, December 05, 2013 10:02 AM
> To: TKM Leads; Bobo, Tim; [REDACTED];
> [REDACTED]
> Subject: Turnkey Millwork RFQ Submission - [REDACTED]
> Turnkey Millwork Pergola RFQ Submission

> Filled out by Robert



> Which best describes you? Builder

> Where did you hear about Turnkey Millwork?

> Special Instructions: The size of the patio
> is 16 x 16 what size would you recommend

> PERGOLA QUOTE INFORMATION

> Pergola Type: standard

> Pergola Material: cellular pvc

> Free-Standing or Attached: free-standing

> STANDARD PERGOLA DETAILS

> Flat or Arched Top: flat

> Square or Round Columns: square

> Include Canopy: no canopy

> Pergola Dimensions Determined by: beam and
> rafter dimensions

> Pergola Length: 16\'

> Pergola Width: 16\'

> HB&G Building Products accepts no liability for the content of this email,
> or for the consequences of any actions taken on the basis of the information
> provided, unless that information is subsequently confirmed in writing. If
> you are not the intended recipient you are notified that disclosing,

