

To: Lesley Groff [REDACTED]
From: [REDACTED]
Sent: Tue 2/4/2014 7:54:44 PM
Subject: Re: Do I cancel your Canada trip?

Yes please. Thank you

Sent from my iPhone

On Feb 4, 2014, at 11:10 AM, Lesley Groff [REDACTED] wrote:

Hi [REDACTED]...are you ready for me to cancel your Canada trip?

Begin forwarded message:

From: [REDACTED]
Subject: Re: Travel arrangements for [REDACTED]
[REDACTED] traveling on 03/17/2014
Date: January 27, 2014 3:23:09 PM EST
To: Lesley Groff <[REDACTED]>

Thank you!

Sent from my iPhone

On Jan 27, 2014, at 3:11 PM, Lesley Groff [REDACTED] wrote:

Here you go...let me know when I can cancel all of this...

Begin forwarded message:

From: "American Express Travel"
<AmericanExpressTravel@trondent.com>
Subject: Travel arrangements for [REDACTED]
[REDACTED] traveling
on 03/17/2014
Date: January 27, 2014 3:05:19 PM
EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:
<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

Record Locator: [REDACTED]

Traveler: [REDACTED]

Flight Information:
Reserved: ALASKA AIRLINES 17
Class: Economy
Seats: 23C
Departs: Newark, NJ - EWR
Date: Mar 17,2014 Time: 7:20 AM
Arrives: Seattle Tacoma, WA - SEA
Date: Mar 17,2014 Time: 10:20 AM

Flight Information:
Reserved: ALASKA AIRLINES [REDACTED]
OPERATED BY HORIZON AIR AS ALASKA AIRLINES
Class: Economy
Seats: 11B
Departs: Seattle Tacoma, WA - SEA

services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

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