

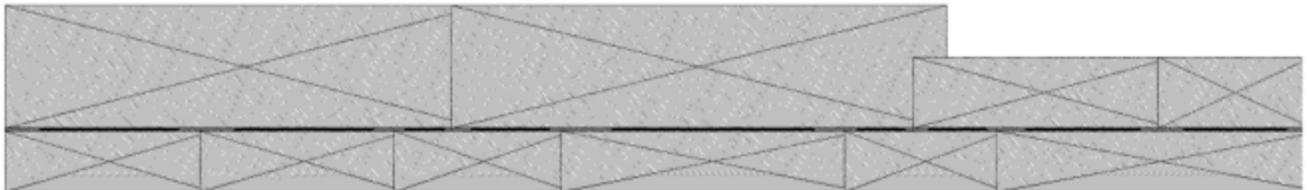
To: Bob Caffrey [REDACTED]
Cc: [REDACTED]
From: [REDACTED]
Sent: Fri 11/15/2013 2:42:48 PM
Subject: Outdoor Lights & Basement Vanity to arrive Thurs. Nov. 21

The outdoor lights and basement vanity are expected to be delivered on Thurs. Nov. 21st.

Begin forwarded message:

From: <[REDACTED]>
Subject: Order #562GROF20131111083243
Date: November 14, 2013 9:33:22 PM EST
To: [REDACTED]

Don't miss any updates on your order - Add [REDACTED] to your address book today!



YOUR ORDER HAS SHIPPED

Order ID:
562GROF20131111083243

Order Date: 11/11/2013

Hello [REDACTED]

Your order has been shipped. With the order number listed above you can track the status of a shipped order at [Order Status](#)

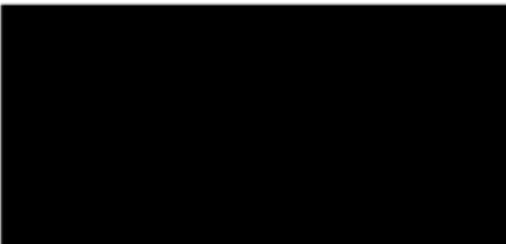
NEED ADDITIONAL ITEMS?

Contact your personal sales consultant

MICHAEL S.
Sales Consultant 3632



BILLING INFORMATION



SHIP TO ADDRESS



E-mail Address:



9177492025

Paid by: Amex

YOUR ORDER HAS SHIPPED

ITEMS SHIPPED

Date	Tracking # click for info	Product	Qty	UnitPrice	Ext Price
11/14/2013	1LP10012947	Bellagio™ 20 1/2" High Black Outdoor Wall Light (37750)	3	\$99.99	\$299.97 (Discounted Price: \$269.85)
11/14/2013	1LP10012947	Textured Black Finish Post Mount Adaptor (49273)	1	\$9.99	\$9.99
11/14/2013	1LP10012947	Bellagio™ 27 1/2" High Black Outdoor Wall Light (49275)	2	\$199.99	\$399.98 (Discounted Price: \$339.90)
11/14/2013	1LP10012947	Bellagio™ 16 1/2" High Downbridge Black Outdoor Light (49276)	3	\$89.99	\$269.97 (Discounted Price: \$209.85)
11/14/2013	1LP10012947	Bellagio™ Collection 21" High Black Outdoor Post Light (49288)	1	\$99.99	\$99.99 (Discounted Price: \$89.95)

11/14/2013	1LP10012947	Bellagio™ Collection 21" High Black Outdoor Wall Light (49291)	4	\$99.99	\$399.96 (Discounted Price: \$359.80)
11/14/2013	1LP10012947	Andrea Black Granite Espresso Single Sink Vanity (Y5546)	1	\$799.99	\$799.99 (Discounted Price: \$720.00)

Item Total:	\$2,279.85
Price Adjustment:	\$280.51
Sub Total:	\$1,999.34
Tax:	\$0.00
Shipping & Processing:	\$75.00
Order Total:	\$2,074.34

More to Love!

Take the guesswork out of decorating. We recommend these coordinating items that go with the products you recently purchased.

[View All Coordinating Items!](#)

[Vernon Espresso 35" High Wood Sink Mirror](#)

[River Blue Oatmeal Lin Shade Ovo Table Lam](#)

SATISFACTION GUARANTEED

We stand behind the products we sell. If for any reason you are not satisfied with your purchase you may return it within 60 (sixty) days of receipt of order. Please inspect all products upon receipt. Please note that sales of all clearance items are final. [Read our return policy.](#)

TRACKING YOUR ORDER

Above, we have provided a shipping company tracking link for you. Just click on the link for a tracking update, or enter your order ID on our [check your order status](#) page.

SHIPPING CHARGES

Please note that your shipping charges remain the same for your entire order. If you paid by credit card, your account is billed as items are shipped. Please contact us at anytime if you have questions.

SHIPPING INFORMATION

Shipping and handling charges for all items are on a per item charge based on weight of the item, size of the box and destination.

On all international orders, note that we are not responsible for any customs, duties, or other related charges for orders shipped outside the continental United States.

If you are a Canadian customer, please be advised that your order tracking number will not be available for use for an estimated 3 to 4 days until your shipment passes through our Toronto shipping hub.

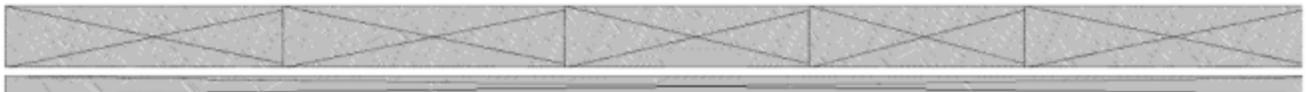
Please note that the sale of all clearance items is final and non-returnable.

CUSTOMER SERVICE

For customer service issues please call us at 1-800-782-1967 option 2. Customer Service hours are

M-F 8:00 am to 4:30 pm Pacific Time. Please note that all returns must have prior authorization from LAMPS PLUS. Please call us or click to view our [return instructions](#).

Once again, thank you for shopping at LAMPS PLUS!



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Attn: LAMPS PLUS Customer Service
20250 Plummer Street
Chatsworth, CA 91311
Phone: 1-800-782-1967 option 2

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